



New Articles List

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Our New Articles List allows you to display articles that have been created or published most recently. This list is included by default on the homepage of all new knowledge bases.

New Articles

New Nat'l Sugar Cookie Day 🍪 bug fixes

New Synced content in copied knowledge base

New Nat'l 🎮 Video Game Day bug fixes

New Set more HTTP security headers

New Feature enhancement for snippets: copy existing snippet

[See more...](#)

How does it work?

KnowledgeOwl will search behind the scenes for the newest articles and display them within the list, with newest displayed at the top. Articles which have the **New** callout added to them will display before articles which do not have that callout.

A "See more..." link at the bottom of the list will take you to a full page of all New articles, located at /help/new-articles (or /home/new-articles or /docs/new-articles depending on which root path you've chosen). You can see ours here: <https://support.knowledgeowl.com/help/new-articles>

Out of the box, this list will display 5 articles. If no articles are available, it will display the text "None". If more than 5 are available, it will include a "See more..." link.


You can choose to display up to 10 articles and can change the article list heading, the New Articles page heading, "None", and "See more..." text. To update any of the text, use the options in Tools > Customize Text in the Article Lists Knowledge Base Section. See [Customize Text: Article Lists](#) for more information.

Change number of articles in the list

By default, the 5 most recent articles will be displayed. You can change this to display between 1-10:

1. Go to **Settings > Basic**.
2. Scroll to the **Article List Settings** section.
3. Click on the dropdown next to **New Articles** and select the number of articles you'd like the list to display (1-10).

Article List Settings

 Select the maximum number of articles to display in each list.

Recent Articles	<input type="text" value="5"/>
New Articles	<input type="text" value="5"/>
Updated Articles	<input type="text" value="5"/>
Popular Articles	<input type="text" value="5"/>



4. Be sure to **Save** your changes.

In our default themes, the New Articles List is already added to:

- Your knowledge base home page
- Your 404 error page
- Your default right column HTML

If you'd like to add it somewhere else, or if you've customized the HTML and no longer see the list on the pages listed above, review the directions below to add it! You'll need this merge code: `[template("new-articles")]`

Add the New Articles List to all articles

You can place the new articles merge code in the HTML of all articles. Go to **Settings > Style > Custom HTML** and select **Article**. You can place the merge code after the article body merge code or in the `hg-article-footer` div.

Either of these locations will display at the bottom of each article.

You'll probably also want to add a header to display above the new article links as well and perhaps a div with a class so that you can style the list.

Something like the following should do:

```
<div class="new-articles">
<h3>[translation("article-lists:new-articles")]</h3>
[template("new-articles")]
</div>
```

Add the New Articles List to individual articles

If you only want to display the New Articles List in certain articles you can place the new article merge code at the bottom of individual articles. To do so, edit the article and click the **Code** view in the upper left of the editor toolbar.

Scroll to the bottom of the article and paste the merge code.

You'll probably also want to add a header to display above the new article links as well and perhaps a div with a class so that you can style the list.

Something like the following should do:

```
<div class="new-articles">
  <h3>[translation("article-lists:new-articles")]</h3>
  [template("new-articles")]
</div>
```



Pro-tip: If you do this often, you can [create a snippet](#) that holds the above HTML and insert the snippet into your article, instead!

Re-add the New Articles List to the right column of your Knowledge Base

If you've removed the New Articles List from the right column of your knowledge base, you can re-add it by copying the relevant HTML from [Default Right Column HTML](#) and pasting it into **Settings > Style > Custom HTML > Right Column**.

Re-add the New Articles List to your home page

If you've removed the New Articles List from your home page, you can re-add it to by copying and pasting the relevant HTML from [Default Home Page Article HTML](#) into either the code view of **Knowledge Base > Home Page** or into **Settings > Style > Custom HTML > Home Page**.