

Why aren't some of my shared content articles showing up in search?

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By default, KnowledgeOwl will hide child articles from search. Shared content articles and articles in synced categories are considered "child" articles if they're one of the shares or copies.

To solve this issue, you can include child articles in your search results. To do so:

- 1. Go to Settings > Search.
- 2. Check the box next to Prevent child articles from being searched.

i Learn more about each setting in our search documentation.

Search Results

Sorting ☐ Disable fuzzy search (not recommended) Glossary snippets ☑ Display glossary definition for matching term Article blurbs Display highlighted search term fragments O Display meta description or default article blurb Use meta description as article blurb in search results and category pages Filters

Allow readers to filter searches by top-level category ☐ Allow readers to filter searches by second-level category Autosuggest O Autosuggest articles to readers while they type Autosuggest articles and include fuzzy results Do not autosuggest articles Shared content articles ☐ Prevent child articles from being searched Exclude category No category selected (3) Index large PDFs ✓ Index the content of PDFs included in articles that are larger than 100 pages

3. Save.

This change will take effect immediately, and your child articles should show up in search. If they still aren't, check:

- The article's own Exclude from search results checkbox
- The Settings > Search option for Excluded category. If a category is selected, all articles contained in the category or its subcategories will be excluded from search.