

Enable reader logins

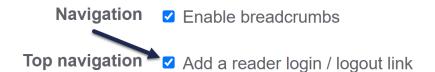
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If you'd like to create and maintain readers directly within KnowledgeOwl (and you're not using SSO or remote authentication to create them), you'll need to take a few actions:

First, let's make sure you have a functioning reader login page, so your readers have some way to log in:

- 1. In Settings > Basic, go to the Website Settings section.
- 2. Be sure the box next to "Add a reader login / logout link" is checked.

Website Settings



Make sure the Add a reader login / logout link checkbox is checked

- 3. Save your changes.
- 4. In the top navigation, select View KB.
- 5. Look in the top navigation of your knowledge base. If you see a link that says **Logout** in the upper right, you can skip steps 6-14 here and jump to the next set of instructions below.



- 6. If you don't see a **Logout** link anywhere, head over to **Settings > Style**.
- 7. Below the preview pane, select the **Custom HTML** option.
- 8. To add the Reader Login/Logout link to your top navigation, select the Top Navigation dropdown next to

Custom HTML.

- 9. Somewhere in this Top Navigation, add the Reader Login template merge code. These instructions will show you how to add it after the Contact Us link in the screenshot above, but you can add the template in different places if you'd rather.
- 10. Look for the div with the id="navbar-collapse".
- 11. Within that div, add a blank line after the contact template.
- 12. Copy this code and paste it onto that blank line: [template("login")]
- 13. Your code should now look like this:

```
<div class="navbar-collapse collapse" id="navbar-collapse">
    [template("slideout-right-toggle")]

        |[template("searchbar")]
        |[template("contact")]
        |[template("login")]

</div>
```

Sample top navigation code with reader login template

14. Save your changes.

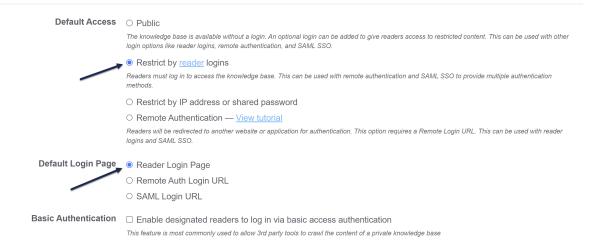
If you're using your knowledge base for a mixture of public and private content, no further action is necessary.

If you'd like to restrict your knowledge base so everyone must log in before seeing content:

- 1. Go to Settings > Security
- 2. In Default Access, select the option to Restrict to reader logins.
- 3. In Default Login page, be sure the option for Reader Login Page is selected.



Default Access controls what happens when someone goes to your knowledge base when they are not logged in. Default Login Page controls what happens when someone clicks on login or logout.



4. Save your changes.

Anyone trying to navigate to any page of your knowledge base who hasn't logged in will now be directed to the readerlogin page (which is your homepage URL with /readerlogin at the end of it).

Optional related features/next steps might include: customizing the text displayed in the Reader login form, adding Reader signups, Google log in for readers, configuring your Reader password security, customizing your Reader emails.