

Use the new Support theme

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In November 2022, we released a partial new theme for all new-from-scratch knowledge bases.

This theme is built on top of the **Minimalist** theme and uses the **Left 2 columns** layout, and it works best with that combination. You may need to adjust CSS if you are using other themes or layouts.

The CSS and HTML tweaks for this theme are automatically added to all knowledge bases created from scratch. If you'd like to try the theme out in an existing knowledge base, you'll need:

- Custom CSS: The full Custom CSS we use to modify the Minimalist theme is included below.
- The back-to-top snippet: if you copy the full Custom CSS from below, you can ignore the CSS portion of the instructions.
- Custom HTML tweaks: You'll need to make a couple small tweaks to your Custom HTML, and either to your
 Custom HTML or Knowledge Base > Home Page depending on where your homepage HTML lives.

More detailed instructions:

- 1. If you'd like the back-to-top behavior, follow the instructions to Display a back to top icon when scrolling. You can skip steps 16 & 17, since the Custom CSS is included further below.
- 2. Go to Settings > Style.
- 3. Below the preview pane, be sure Custom HTML is selected.
- 4. In the Custom HTML dropdown, select Home Page.
- 5. Look through your Custom HTML for your home page.
 - If the HTML there includes [template("base-cats")], replace it with the icon-cats merge code instead. See Add category icons to your homepage category panels for full details.
 - If the HTML there does not include [template("base-cats")], go to Knowledge Base > Home Page and replace the base-cats template merge code there with the icon-cats merge code. See Add category icons to your homepage category panels for full details. Then come back here to Settings > Style!
- 6. In the Custom HTML dropdown, select **Body**.
- 7. Update the top div here to add the slideout-new class:

Custom HTML Body -

```
<div class="row hg-site-body slideout-new">
    [template("layout")]
    {{snippet.backToTop}}
</div>
```

8. *Optional:* In the Custom HTML dropdown, select **Article**. If this template has the article actions as raw HTML, as seen in the screenshot below, replace that HTML with the article action_icons merge code.



This is not required but it can help you clean up the code here a little. See Update your article actions merge code for full details.

- 9. Select Custom CSS.
- 10. Copy the CSS below and paste it into your Custom CSS pane. Once you're done, be sure to **Save** your changes.

```
/* subcategory panel display tweaks */
.hg-minimalist-theme .fag-nav-content .fag-cat-panel-container {
 padding: 0;
}
.hg-minimalist-theme .faq-nav-content .faq-cat-panel {
 border: none;
 box-shadow: none;
 border-radius: 4px;
/* subcategory content-list display tweaks */
.hg-minimalist-theme .category-list.fag-content-list {
 margin-bottom: 0;
```

```
.hg-minimalist-theme .faq-content-list-container {
width: auto;
padding: 0;
}
.hg-minimalist-theme .faq-content-list-container .category-header {
 border-bottom: none;
margin-bottom: 10px;
.hg-minimalist-theme .faq-nav-content .article-block div {
margin-left: 0;
}
```

```
max-width: 50%;
}

/* will apply to screen widths wider than 767px */
@media(min-width:768px) {
    .hg-minimalist-theme .lead,
    .hg-minimalist-theme .lead p {
    font-size: 30.01px !important
    }
}

/* will apply to screen widths wider than 991px */
@media (min-width: 992px) {
    .hg-minimalist-theme .hg-home-page .category-list>div {
     width: 25%;
    }
    .hg-minimalist-theme .category-img {
     max-width: 50%;
    }
}
```