



Access to the header via Custom Head

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If you're looking to add any integrations or tweak your knowledge base's favicon, **Custom <head>** is a powerful tool to help you customize your knowledge base.

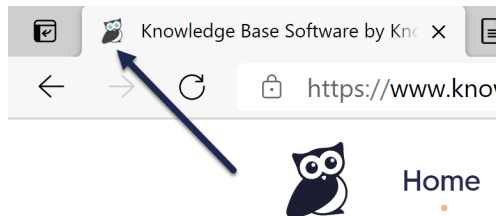
You can access it using these steps:

1. Go to **Settings > Style**.
2. Below the preview pane, select **Custom <head>**.
3. You can paste in any scripts, stylesheets, font files, etc., that may need to be loaded in your knowledge base.
4. Be sure to **Save** your changes.

Here are some of the reasons you might need to use your Custom <head>:

Use your own custom favicon

See [Change your favicon](#) for full instructions on changing your knowledge base's favicon!



Script or stylesheet references

Some customizations require adding a script and/or a CSS stylesheet for the integration to work properly; these can be added directly into the Custom <head>. For example, adding an external [syntax highlighter](#) requires you to add both a .js script and a .css stylesheet.

If your organization already has stylesheets that you'd like to reference here, you can also load them straight into the Custom <head>.

Third-party analytics/tracking tools

Third-party analytics tools like Google Analytics and Plausible or heat map tools like Hotjar typically require a script be added to the Custom <head>. Follow these tools' instructions on what script to add to your knowledge base and, if it needs to be added to the Custom <head>, you have the power to do that!

See [Google Analytics](#) for more info on getting started with Google Analytics. 😊
