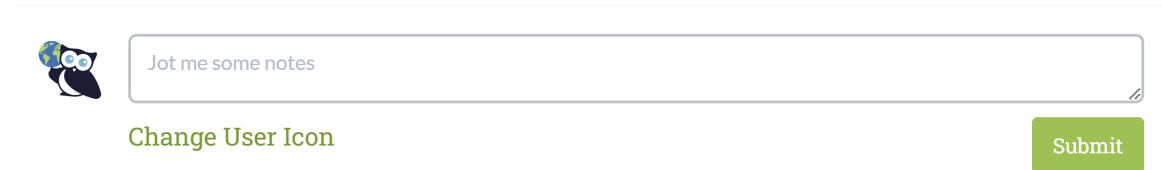




Commenter icons / images / avatars

Last Modified on 01/31/2024 12:13 pm EST

Comments include not only the name of the commenter but also an image. This is the default image and the image that will appear for public comments:



A sample comment form for a reader. On the left is a small owl icon. To its right is a text input field containing the placeholder text "Jot me some notes". Below the owl icon is a green link labeled "Change User Icon". To the right of the input field is a green button labeled "Submit".

Sample reader comment field with a user icon



A sample comment form for a logged-in user. On the left is a simple grey person icon. To its right is a text input field containing the placeholder text "Leave a comment...we love feedback!". Below the person icon is a blue link labeled "Update image". To the right of the input field is an orange button labeled "Comment!".

Sample comment field with no user icon added

Logged in authors and readers can customize this image:

1. When commenting, by clicking the **Update image** link (this text is customizable, so it might say something different in your knowledge base!)
2. For authors, by clicking on your **profile icon/name** in the upper right and either
 - Selecting **My Account** to update your own image, or
 - Selecting **Authors**, clicking on the author whose image you want to update, and updating their author profile

Edit Author



Basic author settings include email (what you use to log in), first/last name (how you appear as access to knowledge bases and control their permissions below.

Email Address

linus@knowledgeowl.com

First Name

Linus the

Last Name

Owl

Login Type

Self administered login name and password

SAML login via knowledge base

Reset Password

Picture / Icon

None

[Update](#)

Admin Rights

Full Account Admin

Admins can manage billing, authors, readers, API keys, etc.

Admin access to readers

Only gives admin access to readers.

Save

Back

Update the author's picture/icon

3. Authors can also add images for readers by going to your **profile icon/name** in the upper right, selecting **Readers**, clicking on the Reader account, and updating the image in the reader's profile.

Edit Reader

① Basic reader settings control how a reader logs in (what's their username) and how they appear in the knowledge base (first name, last name, icon). For self-administered passwords, usernames must be emails.

Login / Username	<input type="text" value="support@knowledgeowl.com"/>
First Name	<input type="text" value="KO"/>
Last Name	<input type="text" value="Support"/>
Last Activity	Never
Last Login	Never
Created On	08/14/2020 11:35 am EDT
Picture / Icon	None
	Update
	<input type="button" value="Reset Self-Administered Password"/>
Admin Managed Password	<input type="text" value="None"/>

This password will only work for knowledge bases with passwords managed by KnowledgeOwl admins.

Update the reader's picture/icon

Notice images showing up on their own?

If you see images appear before you upload them, don't panic! We are using [Gravatar](#) to display avatars for authors and readers who have set up a Gravatar in the past.