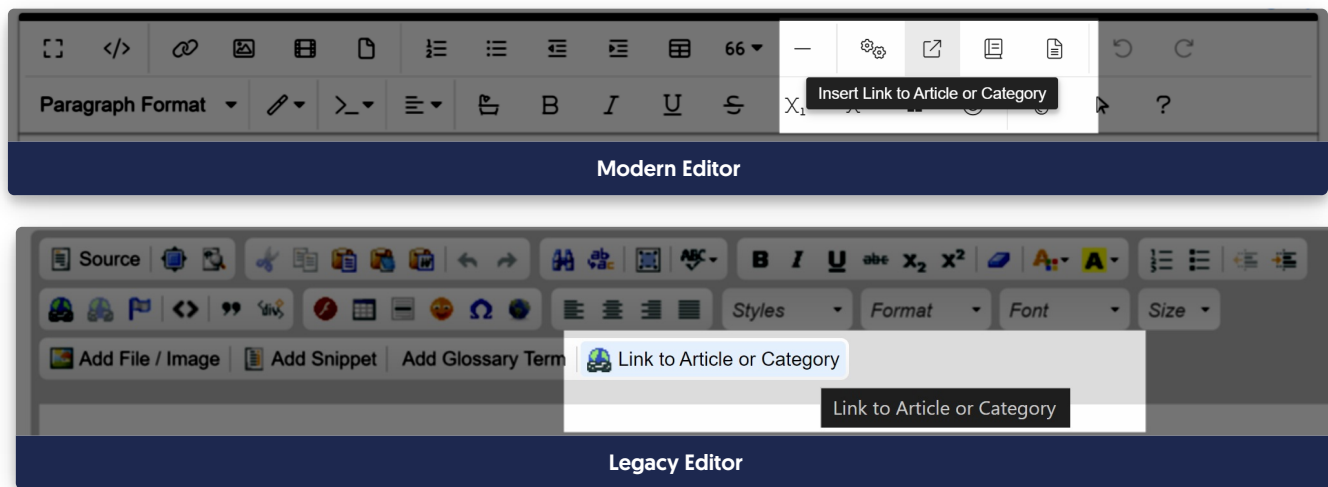




Link to article or category

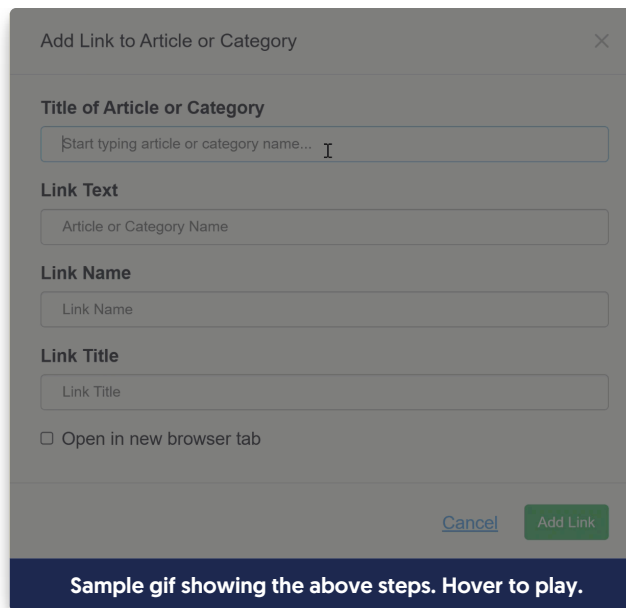
Last Modified on 01/09/2025 12:07 pm EST

The link to article or category feature is helpful when referencing another article or category within KnowledgeOwl. It dynamically creates the links based on the unique ID of the articles, so you never have to worry about changed permalinks breaking links in your knowledge base.



To create a link to another article:

1. Select **Insert Link to Article or Category** (or **Link to Article or Category** in the Legacy editor).
2. This will open the **Add Link to Article or Category** pop-up. Start typing in the article or category title you'd like to link to in the **Title of Article or Category** field. Articles and categories matching what you've typed in will appear below. Click on the article you'd like to link to.



Add Link to Article or Category

Title of Article or Category

Start typing article or category name...

Link Text

Article or Category Name

Link Name

Link Name

Link Title

Link Title

☐ Open in new browser tab

[Cancel](#) [Add Link](#)

Sample gif showing the above steps. Hover to play.

3. Type in the **Link Text** you'd like to use. This is the text that KnowledgeOwl displays on the page for the link.
4. The **Link Text**, **Link Name**, and **Link Title** will automatically be set to the article or category's title. You can overwrite these if you want:
 - **Link Text** is the text that appears in your article. We recommend adjusting this if the article title doesn't make sense in the context of the article, or to change capitalization, and so on.
 - **Link Title** is text that displays when someone hovers over the link.
 - **Link Name** is a largely unused link field now in modern web design, but may still be used by some accessibility tools. We recommend using identical text for the **Link Title** and the **Link Name**.
5. By default, links open in the same tab. You can set them to open in a new tab by checking the box next to **Open in new browser tab**.
6. Once you've finished editing the link, select **Add Link** to insert the link into your article.

Add Link to Article

Title of Article or Category

How do bulk edits/deletes work?

Link Text

how bulk edits work

Link Name

How do bulk edits/deletes work?

Link Title

How do bulk edits/deletes work?

☐ Open in new browser tab

[Cancel](#)

Add Article Link

Click the **Add Article Link** button to insert your link

Once inserted, you can [edit the hyperlink](#) in the future as you would any other hyperlink.

Here's a sample for a link to an article we have called "How do bulk edits/deletes work?" This inserts a link that looks like this: [how bulk edits work](#).

Add Link to Article or Category

Title of Article or Category

How do bulk edits, archives, and deletes work?

Link Text

How do bulk edits, archives, and deletes work?

Link Name

How do bulk edits, archives, and deletes work?

Link Title

How do bulk edits, archives, and deletes work?

☐ Open in new browser tab

Cancel

Add Link

Sample Add Link to Article configuration

How can I tell if a link to an article or category was created using Link to Article or Category?

Hyperlinks inserted this way don't use the normal article URL as the URL for the hyperlink. Instead, they use a specially-structured code that references the article ID that begins with hg-id.

If you'd like to check if a hyperlink was created using this method:

1. Click on the hyperlink.
2. Click the **Edit Link** icon.



3. This will open a pop-up with the link details. If the hyperlink **URL** includes hg-id: followed by a long string of letters and numbers, it was created using Link to Article or Category:

URL
[[hg-id:5f6e414e8e121cf01b235420]]

Text
how bulk edits work

Title
How do bulk edits/deletes work?

Name
How do bulk edits/deletes work?

☐ **Open in new tab**

Update

Note the hg-id: in the URL; this URL uses the Link to Article or Category