



Salesforce configuration intro

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Salesforce SSO will restrict access to your knowledge base to only individuals with a valid login to your Salesforce account. Readers logged in to Salesforce will be able to access your knowledge base, and anyone who tries to access your knowledge base that is not logged into Salesforce will be redirected to Salesforce to log in.



Salesforce SSO will override any other Default Access security settings such as IP address, shared password, and readers.

You will likely need Admin privileges in Salesforce to complete all the steps below.
