

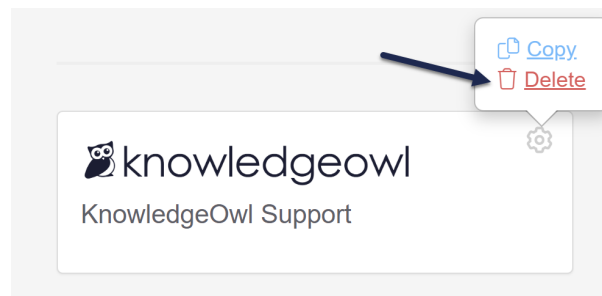


Delete a knowledge base

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You can delete a knowledge base you are no longer using.

1. Click on your **profile icon/name** in the upper right and select **Knowledge Bases** or click on the little owl in the top left of the navigation bar to go to your dashboard.
2. Click on the gear icon in the top right of the knowledge base you want to delete.
3. Click Delete.



4. Once you click delete, a pop-up will open asking you if you're sure you want to delete the knowledge base, and list its name. Click **OK** to delete this knowledge base:

Are you sure you want to delete **KnowledgeOwl Support**?



Cancel

OK

If you accidentally delete a knowledge base, please [contact us](#) for help retrieving it.

If you don't intend to use that knowledge base slot for a new knowledge base and would like to stop paying for it, see [Removing an unused knowledge base slot](#) to downgrade your account.