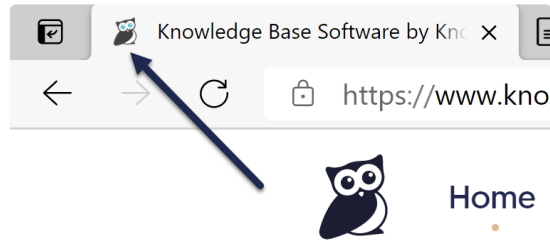# Change your favicon

Last Modified on 04/16/2024 3:31 pm EDT

A favicon is the tiny image that appears to the left of website names in browser tabs. Here is an example:

Sample favicon

If you are interested in learning more about them, take a look at the **favicon Wikipedia article**.

By default, when readers view your knowledge base, they will see a document favicon like this:

Default favicon in your knowledge base

Change your favicon

To change the favicon displayed when anyone views your knowledge base, you will need to have an `.ico` , `.png` , or `.gif` file of the image you'd like to use. We recommend using an .ico or .png file, as .gifs generally don't display as well as you want them to. ☺

If you don't have an existing file, there are a number of Favicon Generators and instructions online on how to create your own. Get creative!

> Most favicon generators suggest a 100px x 100px image or icon. We recommend 32px x 32px, but the main point is to have something that's square and small.
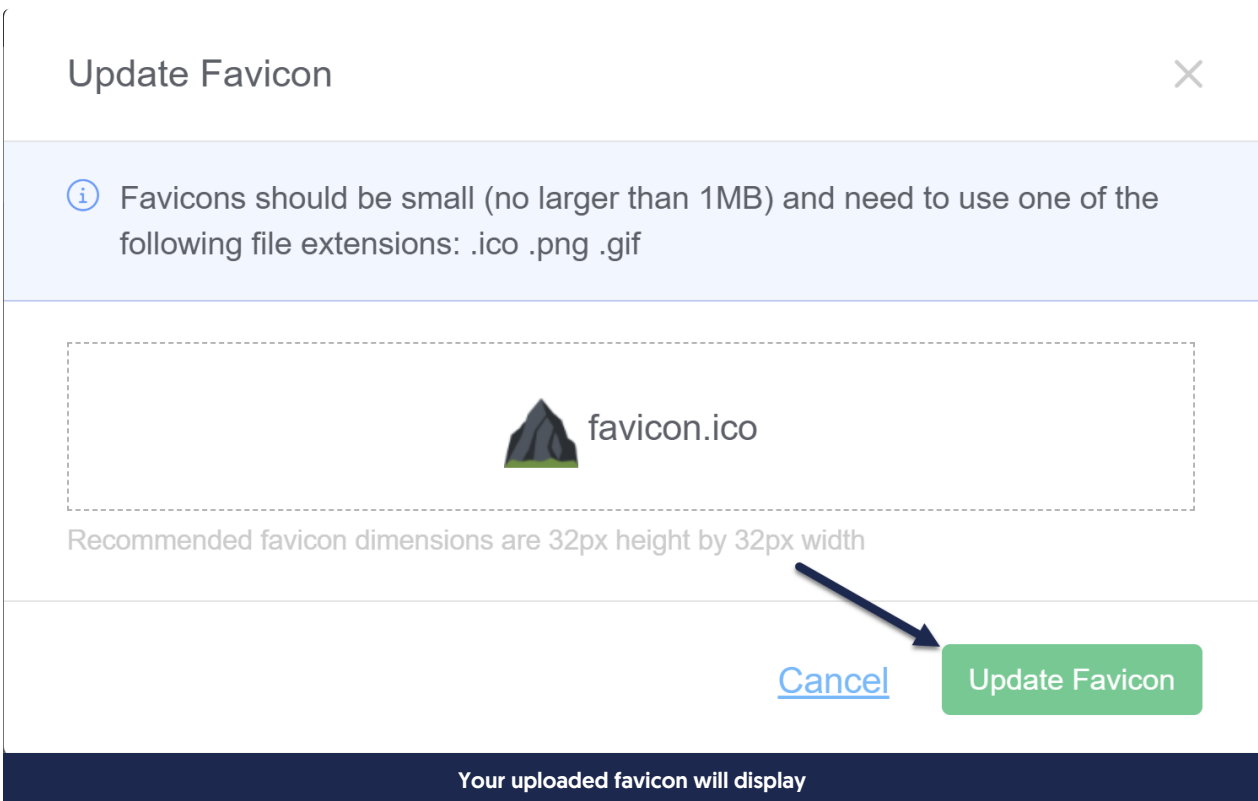
Once you have your file:

1. Go to **Settings > Style.**

2. In the lefthand pane, click to expand the **Favicon** section.

3. Select the **Update Favicon** button.

The Favicon section
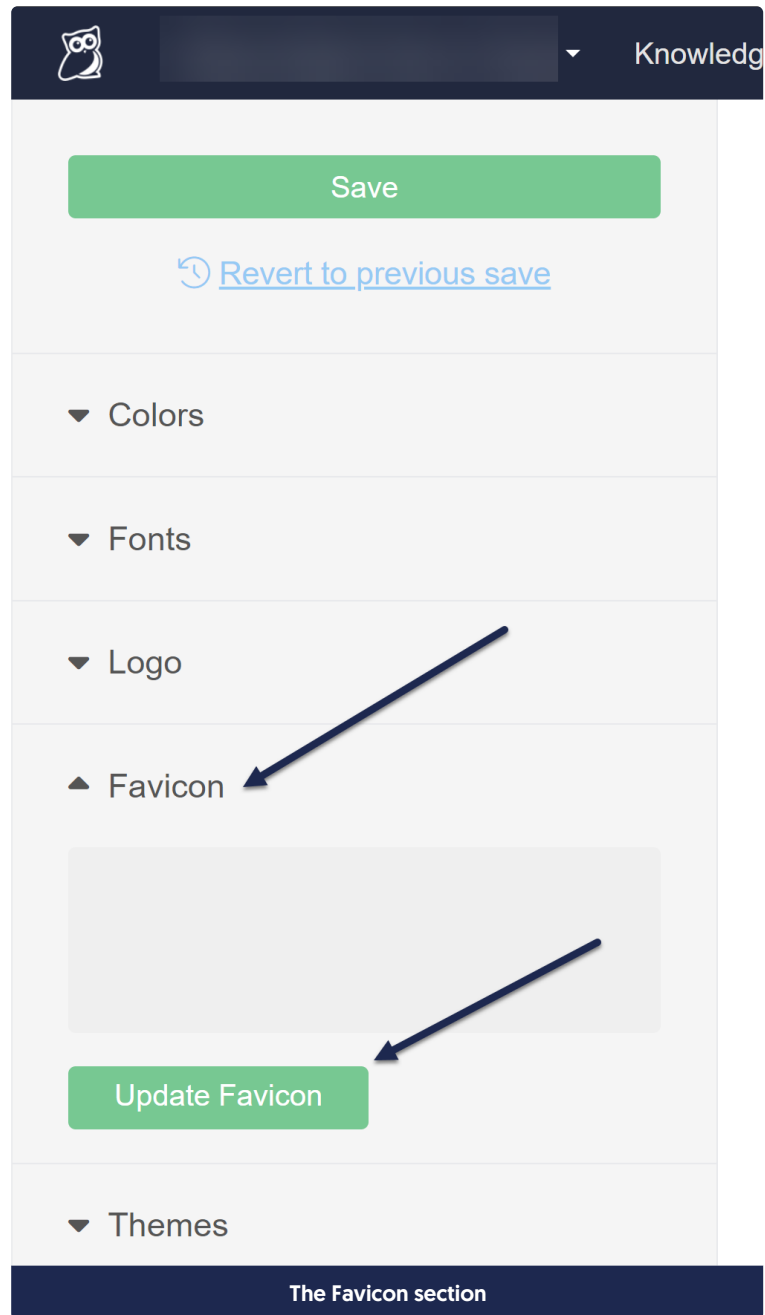
4. This will open the **Update Favicon** pop-up. You can drag to add the file or click to browse to your file:

Update Favicon   ✕

ⓘ Favicons should be small (no larger than 1MB) and need to use one of the
   following file extensions: .ico .png .gif

```
┌ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ┐
│                                                         │
│                                                         │
│              drop favicon file here or click            │
│                                                         │
│                                                         │
└ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ┘
```

Recommended favicon dimensions are 32px height by 32px width

Cancel   Update Favicon

The Update Favicon popup
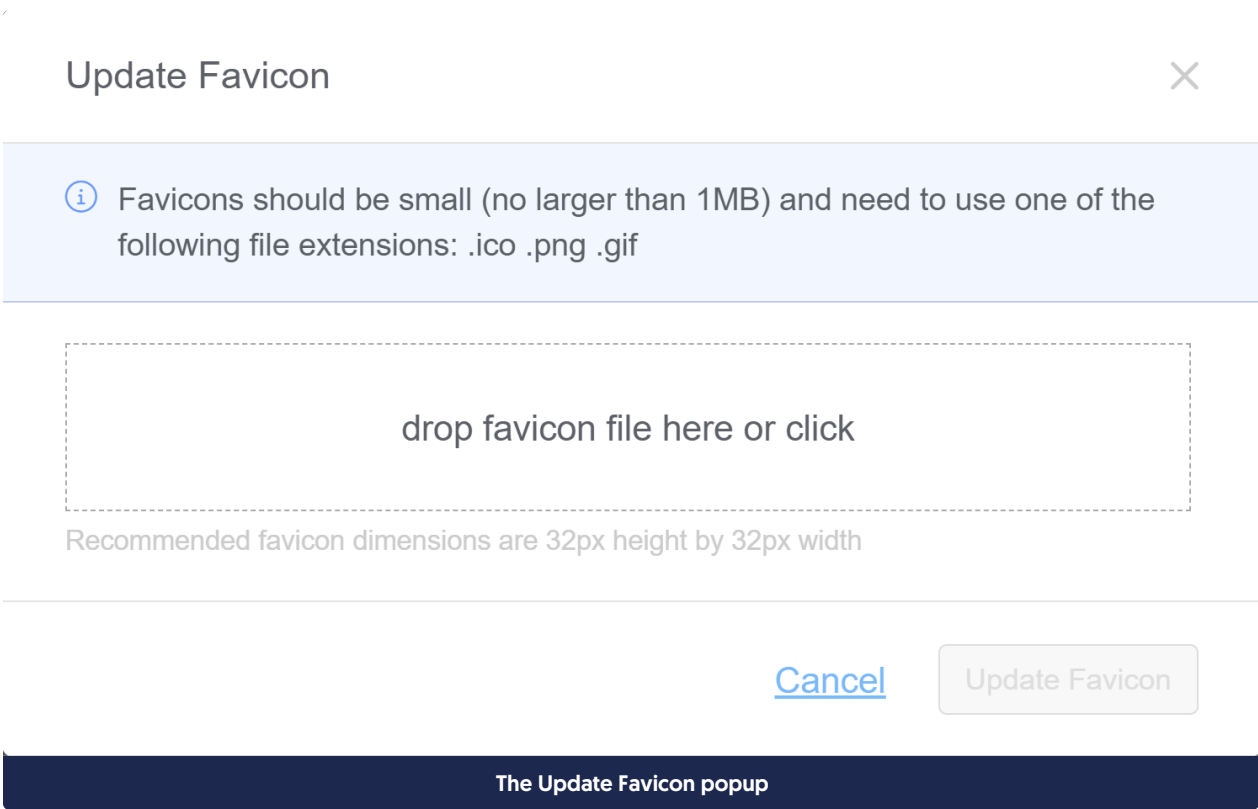
5. **Once you've added your file, the window will display a preview of your file. If everything looks correct, click
   the Update Favicon button.**

Update Favicon   ✕

ⓘ Favicons should be small (no larger than 1MB) and need to use one of the
   following file extensions: .ico .png .gif

```
┌ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ┐
│                                                         │
│                      🏔 favicon.ico                     │
│                                                         │
└ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ─ ┘
```

Recommended favicon dimensions are 32px height by 32px width

Cancel   Update Favicon

Your uploaded favicon will display

6. Be sure to **Save** your changes once you're done.

Your new favicon will now be live!

Our previous instructions for adding a favicon had you add some HTML code to the **Custom <head>** section, which looked like this:

```
<link href="" rel="shortcut icon" type="image/x-icon" />
```

For example:

| Custom CSS | Custom HTML | Custom <head> |

Custom <head>

```
<link rel='shortcut icon' href='//dyzz9obi78pm5.cloudfront.net/app/image/id/5
/n/linus-fav-510.ico' type='image/x-icon'/ >
```

Sample favicon HTML

If you already had a favicon in your knowledge base added this way, we recommend removing that line of HTML from your Custom <head> section after you've uploaded the favicon. The uploaded favicon will still work properly if you don't, but removing it helps to keep that Custom <head> section tidy!