



# Choose your theme

Last Modified on 10/21/2025 3:06 pm EDT



## Internal only

This content has been moved to internal-only as of 21 Oct 2025 to help with troubleshooting older themes.

New knowledge bases created after 6 December 2023 don't have the option to select different themes or layouts; they use the Minimalist theme and Left two column layout.

Your knowledge base theme dictates the overall layout of your knowledge base, including the top navigation, table of contents, search bar, and article layout.

You can choose from one of four themes on the **Customize > Style (HTML & CSS)** page.

Each theme has a different layout and style associated with it:

## Support

The Support theme is a theme built on top of the **Minimalist** theme. Loosely based on the theme we use here in our support knowledge base, you can achieve it using the **Minimalist** theme with **Two left columns** layout. We automatically copy this theme customization into all new-from-scratch knowledge bases, but if you'd like to try out adapting an existing knowledge base using the Custom CSS and other tweaks we use, see [Use the new Support theme](#) for full details!



# Welcome to Fresh KB!



**Welcome to KnowledgeOwl!**



**Get help**



**Evaluation resources**



**Trial FAQs**

## Popular Articles

None

## New Articles

- [What happens when my trial expires?](#)
- [What happens when I subscribe to KnowledgeOwl?](#)
- [What are my pricing and plan options?](#)
- [How do I add more users to my trial?](#)
- [How do I add more knowledge bases to my trial?](#)
- [See more...](#)

## Updated Articles

- [Trial FAQs](#)
- [How do I extend my trial?](#)
- [What happens when my trial expires?](#)
- [What happens when I subscribe to KnowledgeOwl?](#)
- [What are my pricing and plan options?](#)
- [See more...](#)

**Support theme homepage**



- [Home](#)
- [Glossary](#)
- [Welcome!](#)
- [Get help](#)
- [Evaluation resources](#)
- [Trial FAQs](#)

# Welcome to Fresh KB!



**Welcome to KnowledgeOwl!**



**Get help**



**Evaluation resources**



**Trial FAQs**

## Popular Articles

None

## New Articles

- [What happens when my trial expires?](#)
- [What happens when I subscribe to KnowledgeOwl?](#)
- [What are my pricing and plan options?](#)
- [How do I add more users to my trial?](#)
- [How do I add more knowledge bases to my trial?](#)
- [See more...](#)

## Updated Articles

- [Trial FAQs](#)
- [How do I extend my trial?](#)
- [What happens when my trial expires?](#)
- [What happens when I subscribe to KnowledgeOwl?](#)
- [What are my pricing and plan options?](#)
- [See more...](#)

**Support theme with table of contents expanded**

[Contact Us](#)[Login](#)

[Home](#) >> [Welcome to KnowledgeOwl!](#)

# Get started



Last Modified on 11/30/2022 8:24 pm EST

Getting started with a new tool can seem like an overwhelming task. If you're not sure where to start, this page is for you.

Before you begin, we suggest you check out our [Intro to KnowledgeOwl](#) to learn quick basics. Or just start building and learn it as you go along!

## Building your knowledge base

- Set up your knowledge base's basic configuration.
- Set up your knowledge base URL/domain.
- Adjust the [look and feel](#) to fit your branding needs.
- Determine who can [access](#) your knowledge base, and how.
- Configure and enable the [features](#) you'd like to use.
- Determine appropriate [user roles and permissions](#). (If you're a solo writer, skip this!)
- Create some [categories and articles](#), and share your knowledge base with the world! (Or at least a close friend. 🤗)

This page is an abbreviated version of our full [Getting Started Guide](#).

## Related Articles

[Orientation](#)

[Connect with us](#)

[What happens when I subscribe to KnowledgeOwl?](#)

[📺 Check our YouTube channel](#)

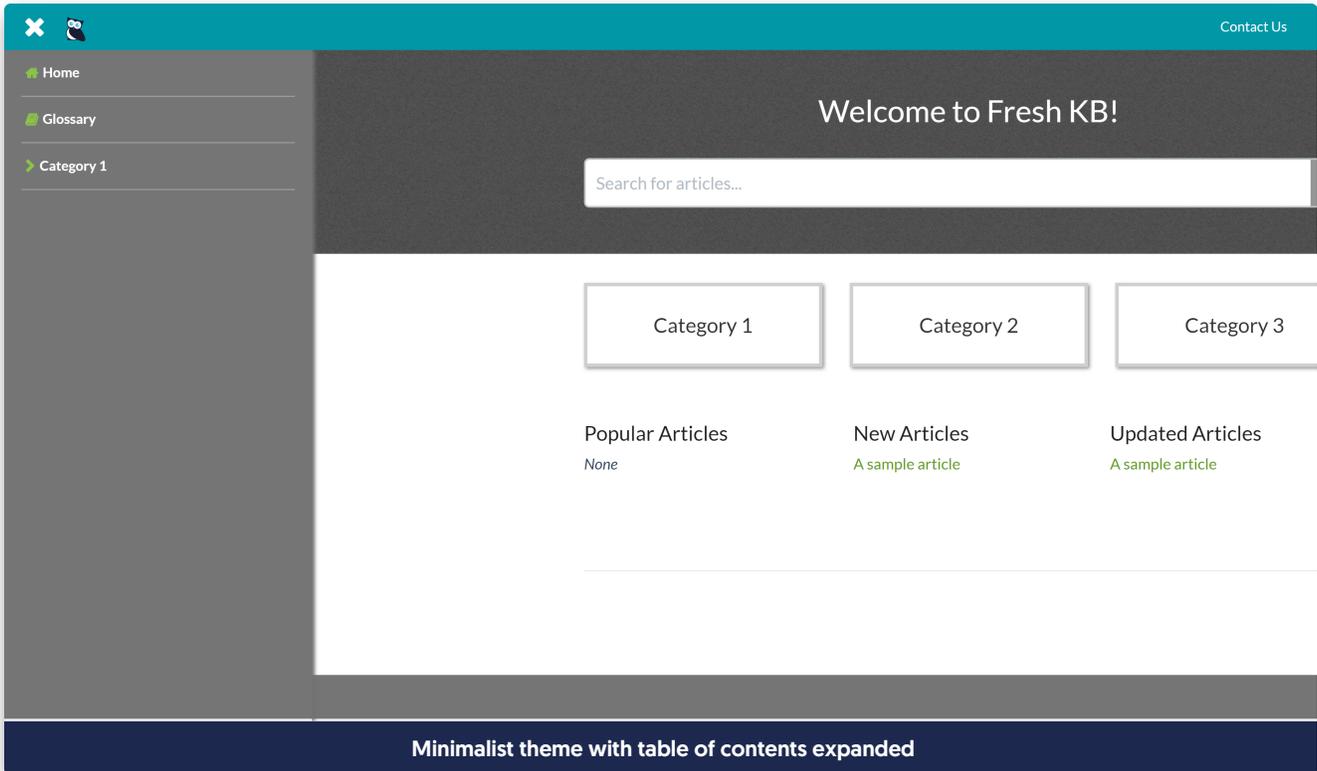
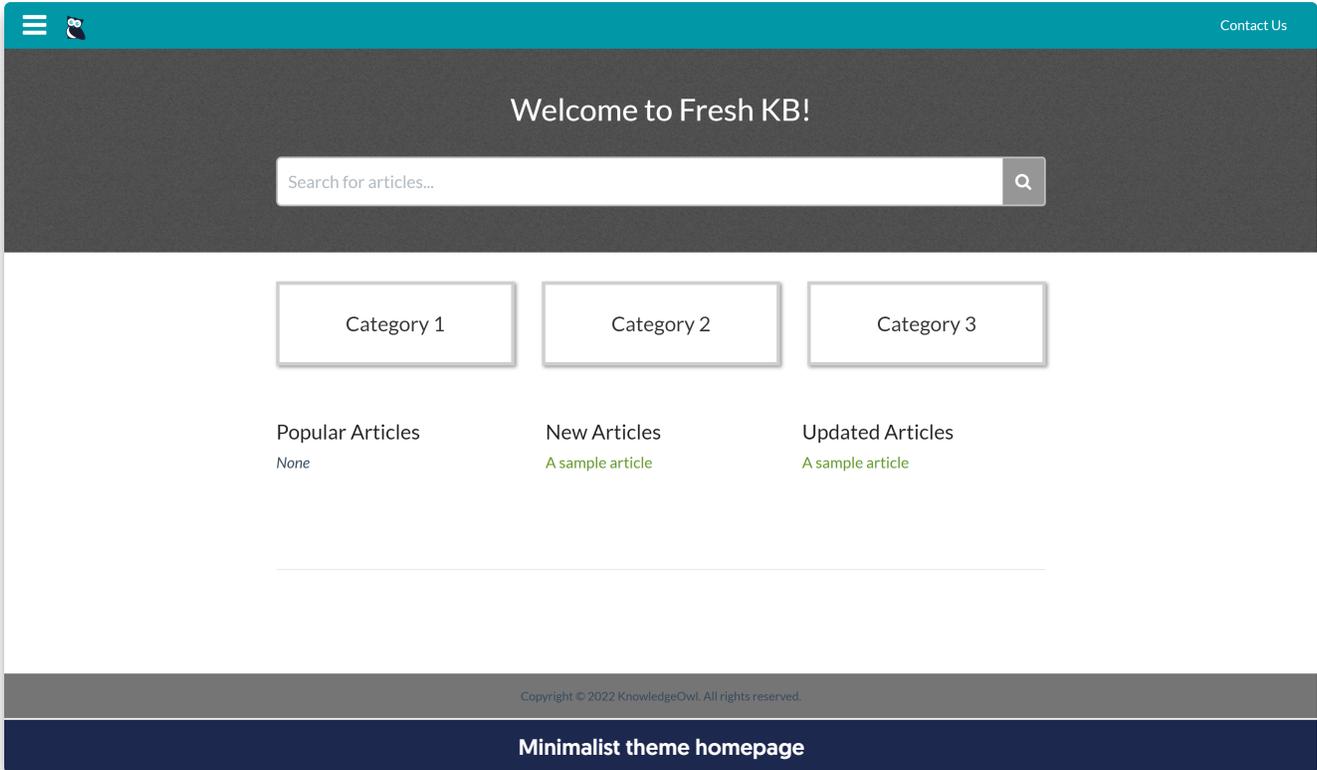
[Support theme article view](#)

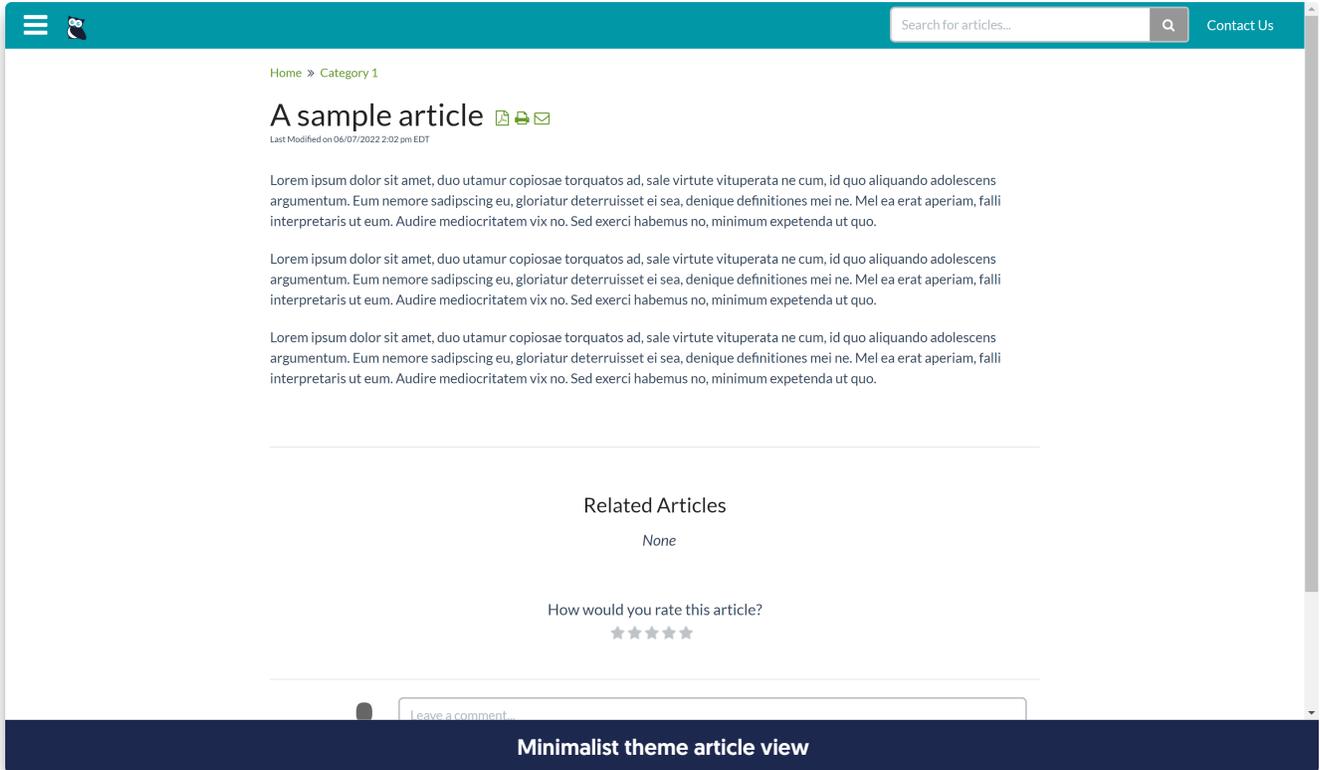
## Minimalist

Minimalist is our default theme, inspired by some common theme changes we've seen customers make in their own knowledge bases.

### It features:

- A slide-out table of contents automatically collapsed to maximize screen real estate.
  - You can [Change the slideout Table of Contents' width](#) if you'd like.
- A simplified design to keep the focus on your content
- A site-wide footer
- No default knowledge base text in the top navigation, so you can add a logo that has its own text.
- Left- and right-hand white space to keep the focus on content, though you can add things to the righthand column.
- The tightest integration with the various [color area pickers](#) of all our themes.

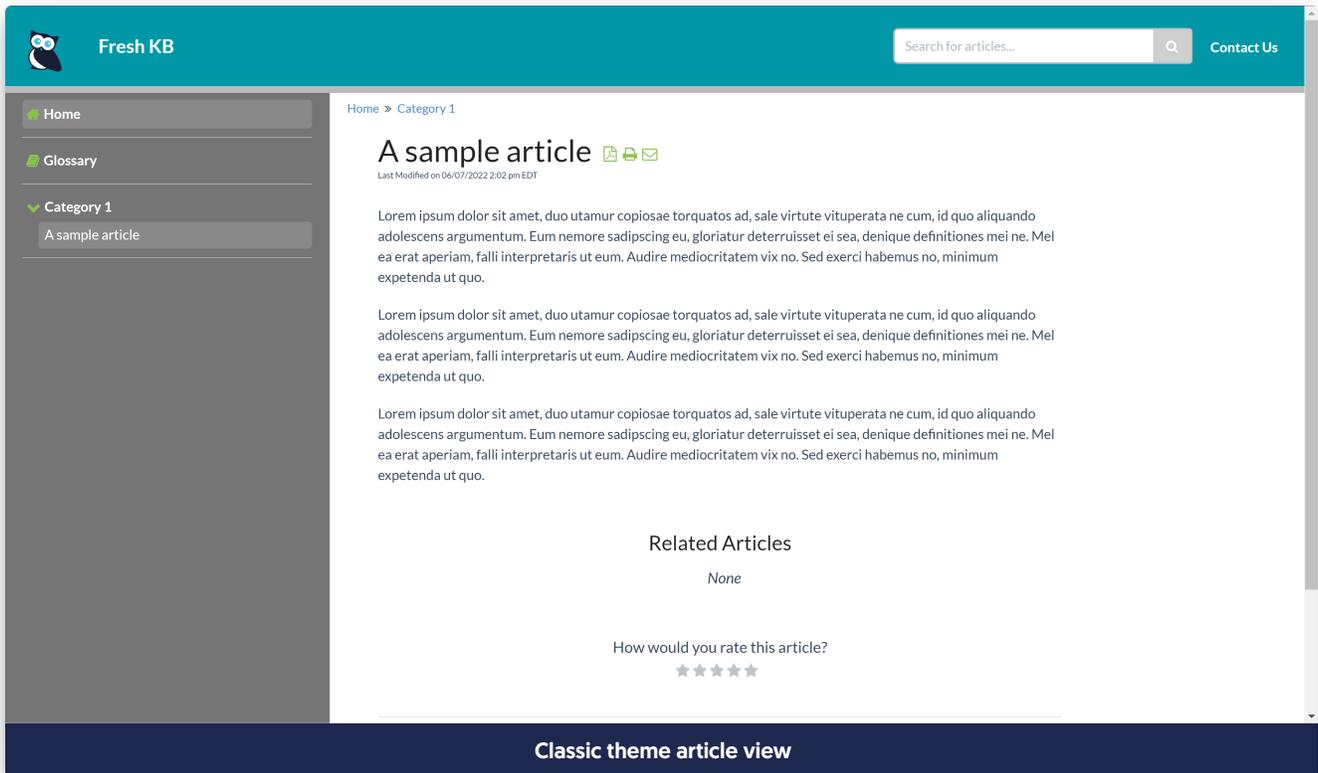
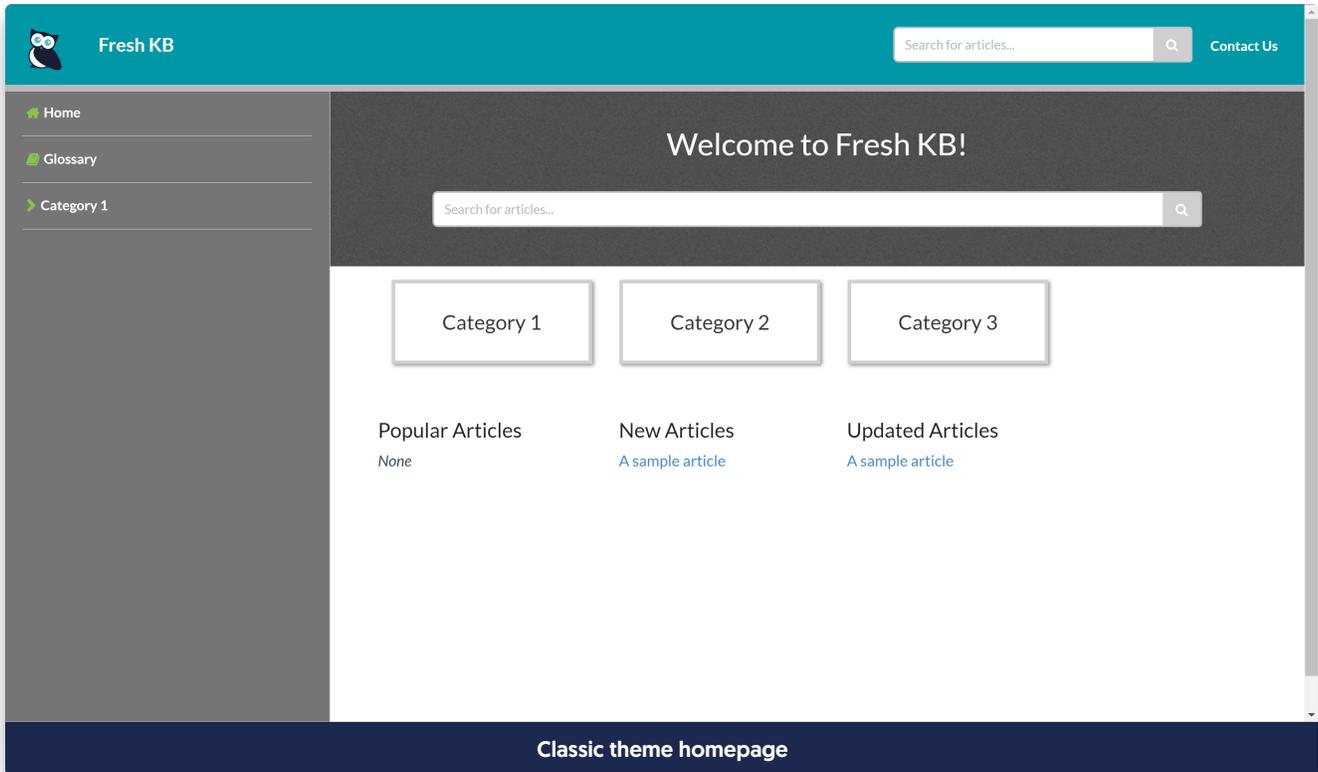




## Classic

### Our Classic theme features:

- An always-present table of contents on the lefthand side which scrolls independently from the contents of the page.
- A standard navigation bar across the top, with space for a logo.
- Automatic display of your knowledge base's name
- Can be configured to keep the righthand column empty or display content such as related articles, etc.

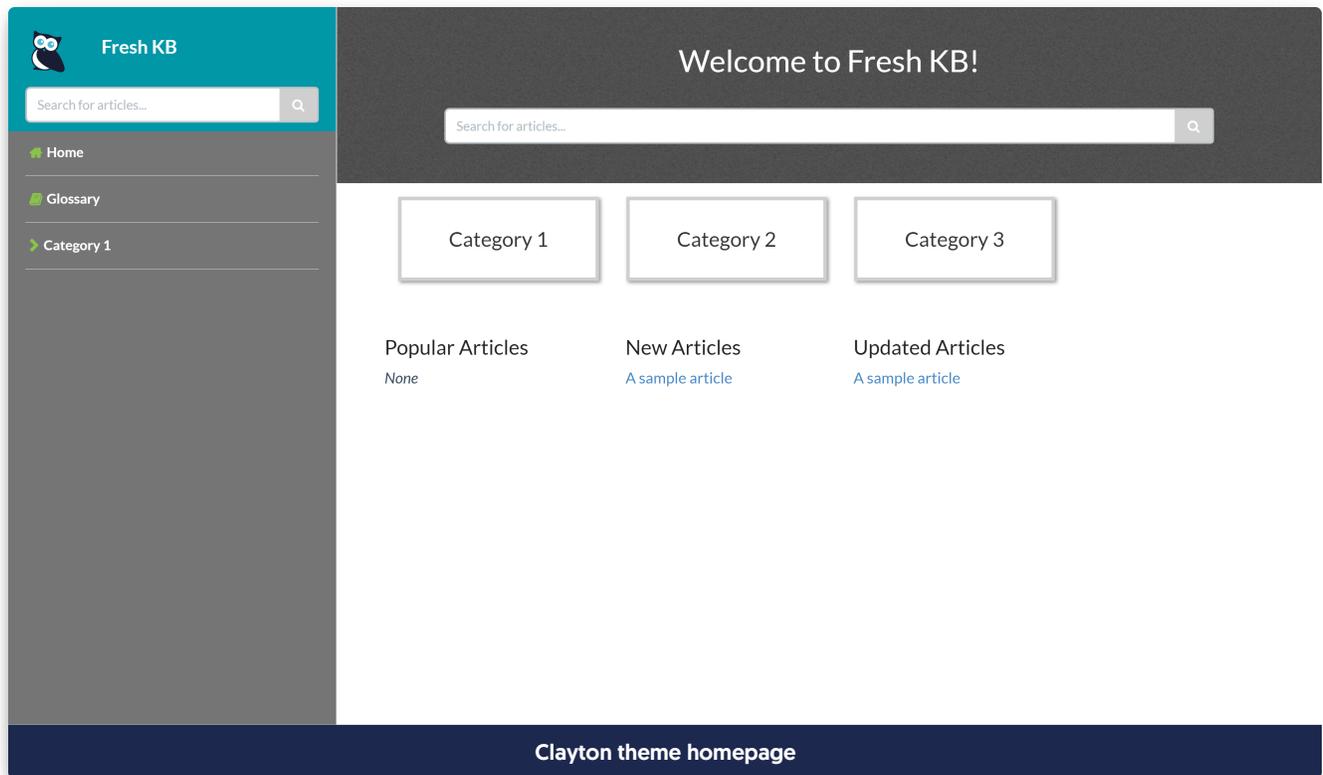


## Clayton

Our Clayton theme was created by and named for one of our customers, and its focus is on using the full height of

your screen for your content. It features:

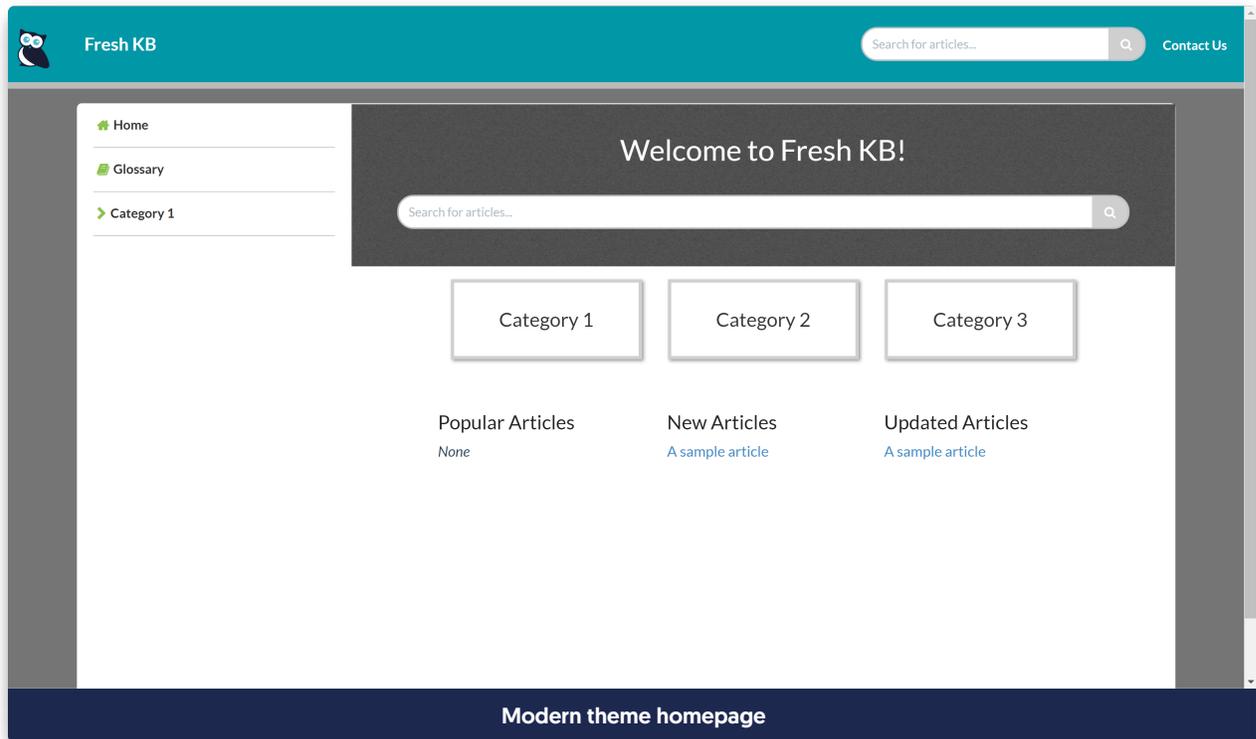
- An always-present lefthand table of contents which includes all navigation.
- No standard navigation bar across the top; all navigation is done through the lefthand column.
- Can be configured to keep the righthand column empty or display content such as related articles, etc.



# Modern

## Our Modern theme features:

- An always-present table of contents on the lefthand side which scrolls as the page scrolls.
- A standard navigation bar across the top, with space for a logo.
- Automatic display of your knowledge base's name
- Nearly full-screen width to display content.



 Fresh KB  [Contact Us](#)

[Home](#) Home > Category 1

[Glossary](#)

[Category 1](#)

- A sample article

## A sample article

Last Modified on 06/07/2022 2:02 pm EDT

Lorem ipsum dolor sit amet, duo utamur copiosae torquatos ad, sale virtute vituperata ne cum, id quo aliquando adolescens argumentum. Eum nemore sadipscung eu, gloriatur deterruisset ei sea, denique definitiones mei ne. Mel ea erat aperiam, falli interpretaris ut eum. Audire mediocritatem vix no. Sed exerci habemus no, minimum expetenda ut quo.

Lorem ipsum dolor sit amet, duo utamur copiosae torquatos ad, sale virtute vituperata ne cum, id quo aliquando adolescens argumentum. Eum nemore sadipscung eu, gloriatur deterruisset ei sea, denique definitiones mei ne. Mel ea erat aperiam, falli interpretaris ut eum. Audire mediocritatem vix no. Sed exerci habemus no, minimum expetenda ut quo.

Lorem ipsum dolor sit amet, duo utamur copiosae torquatos ad, sale virtute vituperata ne cum, id quo aliquando adolescens argumentum. Eum nemore sadipscung eu, gloriatur deterruisset ei sea, denique definitiones mei ne. Mel ea erat aperiam, falli interpretaris ut eum. Audire mediocritatem vix no. Sed exerci habemus no, minimum expetenda ut quo.

### Related Articles

None

How would you rate this article?

★★★★★

**Modern theme article**