



January Updates!

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We hope everyone had a wonderful howliday season! It's been a while since our last update, so we have a lot to share. Here's what we've been up to:

- **Article Editing Author Collision**
- **Meta Title & Description for Categories**
- **Image Captions in New Editor**
- **Admin Pages Author-Role Permissions**
- **SAML SSO Security Enhancements**
- **Reporting Dashboard CSV Exports**
- **Reader List CSV Export**

Article Editing Author Collision!

We are happy to announce that we have added author collision detection for article editing.

You will now notice a red or yellow callout around the wysiwyg editor and small icon(s) to the top left alerting you that other people are looking at or editing the article you are in.

If the article has been updated since you opened it, when you try to save you will be presented with the option to either keep your changes or discard them.

Meta Title & Description for Categories!

Keeping in line with our focus to improve SEO as much as we can, you now have the ability to add HTML meta titles and descriptions to category landing pages.

Like with articles, if you do not specify your own meta information we will fall back to our best guess.

Image Captions in New Editor!

In the new wysiwyg editor, we have added the ability to easily add captions to your images.

To use this new feature, click on an image and in the resulting options shown, click on the talking bubble icon.

Admin Pages Author-Role Permissions

You can now use our custom author roles to determine which admin pages your authors should have access to.

Do you have someone that needs to be able to update the style of your knowledge base but nothing else? Or

maybe you need to allow them to create exports of your content.

By going to Account → Authors → Roles, you can create a custom role with those permissions.

SAML SSO Security Enhancements

We have added several additional security options to our SAML SSO integration.

These new options include the ability to require signed assertions, and also to encrypt them.

To see all the new options, take a look at Settings → Security towards the bottom of the page.

Reporting Dashboard CSV Exports

Each of the reports that are available to you on the main reporting dashboard page are now available to export as CSV.

Import the data into Excel and dive in to figure out how best to improve your knowledge base.

Reader List CSV Export

Like with the reports, you can now also export your full list of readers to CSV.

Go to Account → Readers to export and see who has access to what.