## % knowledgeowl

## **Available custom role permissions**

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By default, a custom role has no permissions and you choose what each role should be able to do. Here are the categories of permissions available:

- Article permissions
  - Create any type of new article, or specify any of the four article types (create from scratch, copy existing article, create from template, or link/sync content to an existing article).
  - Edit draft articles
  - Edit published articles
  - Create new versions of articles
  - Edit versions of articles
  - Delete versions of articles
  - Activate versions of articles
  - Publish draft articles
  - Move or reorder articles
  - Archive articles
  - Delete articles
  - Edit articles in bulk (use the Bulk Edit link in Manage)
- Category permissions
  - Create new categories
  - Edit categories
  - Move or reorder categories
  - Delete categories
- Internal note permissions
  - Create new internal notes
  - Edit internal notes
  - Remove internal notes
- Homepage permissions
  - Edit homepage content
- Comments permissions
  - Create new comments
  - Approve submitted comments
  - Delete submitted comments
- Glossary permissions
  - Add glossary terms
  - Edit glossary terms
  - Delete glossary terms
- Snippet permissions
  - Add snippets

- Edit snippets
- Delete snippets
- File library permissions
  - Edit files
  - Delete files
  - Create file labels
  - Edit file labels
  - Delete file labels
- Tag permissions
  - Add existing tags to articles
  - Edit tags in the tag library
  - Add new tags
  - Remove tags from articles
  - Delete tags from the tag library
  - (Authors with the permission to edit tags and delete tags have the ability to merge tags)
- Admin permissions
  - Create and manage PDF and HTML exports
  - Import content
  - Update article ratings settings
  - Update article favorites settings
  - Update basic settings
  - Update comment settings
  - Update contact form settings
  - Update PDF settings
  - Update search settings, synonyms, and reindex search
  - Update security settings
  - Update style / theming
  - Update subscription settings
  - Update required reading settings
  - Update widget settings
- Reporting permissions
  - View Dashboard
  - View Contact Form
  - View Widget
  - View Comments
  - Reset individual article ratings
  - Reset all article ratings
  - Reset individual article view counts
  - Reset all article view counts
  - View required reading reports
- Tools permissions
  - Run Broken Links Report
  - Run Advanced Search
  - Update Customize Text

If you'd like to document/audit custom roles, you can use this Excel file: KnowledgeOwl Author Roles - Excel

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