Create a public knowledge base

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Public knowledge bases are one of the easiest to set up. In this scenario, your knowledge base and all of its content are freely available to anyone on the internet.

Best use cases
Product documentation, Support/troubleshooting documentation, blogs

Worst use cases
Proprietary or confidential information

To make your knowledge base public and available to anyone with the link:

1. **Go to Settings > Security.**

2. **Set the Default Access to Public.**

Security Settings

ⓘ Default Access controls what happens when someone goes to your knowledge base when they a
Default Login Page controls what happens when someone clicks on login or logout.

Default Access ● Public

The knowledge base is available without a login. An optional login
content. This can be used with other login options like reader login

○ Restrict by reader logins

Readers must log in to access the knowledge base. This can be us
provide multiple authentication methods.

○ Restrict by IP address or shared password

○ Remote Authentication — View tutorial

3. **Save your changes.**

If your site is public, it can show up in Google and other search engines.

Learn more about search engine optimization in our SEO guide.

Additional considerations

Review the Spam protection options in KnowledgeOwl to make sure your knowledge base is well-protected for

the features you're using!