



Create a private knowledge base

Last Modified on 01/11/2024 1:17 pm EST

You can choose to make your knowledge completely private, meaning that no one will be able to access it without some type of login, password, or shared IP.

You can make your knowledge base private by going to **Settings > Security** and choosing one of our available security options:

- **Restrict by reader logins**
Readers will be required to log in with a username and password. Authors with full account admin access can set up readers, reader groups, and reader settings under **Your Account > Readers** (or **Account > Readers** for authors with admin access to readers). Learn more in our [Reader Management guide](#).
- **Restrict by IP or shared password**
Readers will need to be coming from a specified [IP address](#) or [enter a shared password](#) to access the site. You can also choose to require both an approved IP address and a password to log in.
- **Remote authentication**
Readers will be required to log in through a 3rd party site, such as your own website or application. You can use this option to automatically log in readers from your software. You'll need to [configure remote authentication](#) in **Settings > SSO**.
- **SAML SSO (single sign-on)**
Readers will be required to log in through your specified identity provider, such as ADFS, Okta, or G Suites (Google Apps for Work). Configure this in **Settings > SSO**. See [Single sign-on \[SSO\]](#) for more information.
- **Salesforce SSO (single sign-on)**
Readers will only be able to log in through your Salesforce account. **Configure this in Settings > SSO**. See our [Salesforce SSO Configuration guide](#).