



Choose a category type

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When you create or edit a category, you can choose between several different types of categories. Category types can be changed at any point in time by editing the category.

The types of categories control :

- How the category landing page appears in the knowledge base.
- How the category looks and functions in the table of contents.
- Whether or not you can have subcategories within the category.
- Whether or not this category will pull and sync content from another knowledge base.
- Whether or not the category will redirect to another web page when viewed.

The six types of categories in KnowledgeOwl are:

- **Default**
Displays articles in a simple list. Choose one of four **subcategory display** formats: title and description, subcategory panels, content list, or icon panels. Default is icon panels.
 - **Blog style**
Display a paginated list of articles with brief descriptions. Can only contain articles.
 - **Topic display**
Displays the full text of all articles in a single page. Can only contain articles.
 - **Custom content**
Create a landing page from scratch like an article. This type of category is available in search.
 - **Shared content**
Copy and sync a category and all its contents from another knowledge base.
 - **URL Redirect**
Clicking on this category to view it redirects the reader to another webpage of your choice.
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