

## Hide a category from navigation

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You can hide a category from the table of contents, landing pages, article lists (certain categories only), and breadcrumbs. This can be useful for Sharing "draft" articles before making them publicly available, or having resources you only want to direct people to by URL.

To alter a category's display settings:

- 1. Open the category to edit it.
- Select the display limitations you want from the Display Settings menu. Different category types have different restrictions options, and the options also vary depending on whether the category is a subcategory or top level category.
- 3. Select Save.

## **Display Settings options**

This list describes all the possible display settings options and their behavior. The table below shows which settings are available to each category type.

- Exclude from search results: Users cannot find the category through the knowledge base search.
  - This setting will also remove the article from the Recommended tab of Contextual Help Widget (2.0) and from the Recommended section of Contextual Help Widget (Modern).
- Hide from table of contents: Category does not appear in the table of contents or the Contextual Help Widget (2.0) Knowledge tab
- Hide from home page: Category is not listed on the homepage.
- Hide from parent category landing page: Category is not listed on the parent category's landing page.
- Hide from article lists: Category does not appear on the home page or the Popular, New, and Updated article lists. This does not affect the Recent Articles List or Article Favorites.
  - This setting will also remove the article from the Recommended section of Contextual Help Widget (Modern).
- Remove "Download to PDF" icon: Prevent readers from downloading this category as a PDF.
- Remove feedback ability: Disable the ratings section in this category, even if they are enabled for the knowledge base overall.
- Remove comment ability: Disable the comments section in this category, even if they are enabled for the knowledge base overall.

Content restrictions by category type

Category type Subcategory? Available options

Category type	Subcategory?	Available options
Default Blog style Shared content URL redirect	No	<ul><li>Hide from table of contents</li><li>Hide from home page</li></ul>
Default Blog style Shared content URL redirect	Yes	<ul><li>Hide from table of contents</li><li>Hide from parent category landing page</li></ul>
Topic display	No	<ul> <li>Exclude from search results</li> <li>Hide from table of contents</li> <li>Hide from home page</li> <li>Hide from article lists</li> </ul>
Topic display	Yes	<ul> <li>Exclude from search results</li> <li>Hide from table of contents</li> <li>Hide from parent category landing page</li> <li>Hide from article lists</li> </ul>
Custom content	No	<ul> <li>Exclude from search results</li> <li>Hide from table of contents</li> <li>Hide from home page</li> <li>Hide from article lists</li> <li>Remove "Download to PDF" button</li> <li>Remove feedback ability</li> <li>Remove comment ability</li> </ul>
Custom content	Yes	<ul> <li>Exclude from search results</li> <li>Hide from table of contents</li> <li>Hide from parent category landing page</li> <li>Hide from article lists</li> <li>Remove "Download to PDF" button</li> <li>Remove feedback ability</li> <li>Remove comment ability</li> </ul>

## **Articles within these categories**

Articles do not inherit category display settings. You may need to take more steps to fully hide a category and all its contents, or to hide individual articles.

• Articles inside a hidden category (one that is hidden from the table of contents, parent pages and so on), are still available in search. Refer to Exclude a category and all its content from search results for guidance on

completely removing a category from search.

- If you want to hide articles inside a category, you can:
  - Mark individual articles as "Hide from table of contents", "Hide from category landing page", and "Hide from article lists" (and/or "Exclude from search results"). If you're trying to hide all articles in a category, you'd need to change this setting for all articles individually.
  - Create a reader group and restrict the category to this reader group (we often use a group called "Hidden" for these purposes!). This effectively hides the category and all its content from anyone who is not a member of that reader group. See How do reader groups work? for more information on working with reader groups.