

Restrict a category to certain readers

Last Modified on 02/07/2023 12:56 pm EST

Sometimes, you need to restrict content to certain groups of readers. For example, you may want some content in your knowledge base to only be available to people at your company, while wanting other sections to be public.

To restrict a category or subcategory to certain readers, refer to the instructions in the reader group documentation:

- 1. First, create a reader group.
- 2. Then restrict the category to the reader group. When a category or subcategory is restricted to a reader group, only readers who are part of the group can access the category.

Reader group restrictions are inherited by subcategories and articles, meaning that if you apply a reader group to a category, the same permissions also apply to any content inside the category. This means that if you want to restrict everything inside a category, you only need to set the reader group restrictions on the category, and KnowledgeOwl automatically applies the same restrictions to the content inside the category.