

# **Default categories**

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The default category type is the most common choice for organizing and displaying content. You can create both subcategories and articles within a default category.

The landing page for a default category automatically displays the following:

- Full category title
- Category description
- Subcategories (using one of three display types)
- Articles in a simple list with the title and description

The subcategory display types are:

• Title and description

Displays category titles and description in a simple grid format with three categories to a row. Example: Company and product info We have a modified version with subcategories in our knowledge base (we force one subcategory per row): Example: Security and permissions

=		[	Refine  Search for articles	٩	Contact Us	<b>≜</b> Widget Help	Logout
	Home						
	General Top-Leve	el category		Subscri	be		
	This is a sample Title + Description category with articles displayed below subcategories						
	General Subcategory	Custom Content Category test 201	90912				
	Articles						
	Article in default cat Lorem ipsum dolor sit amet, duo utamur copiosae torquatos ad, sale virtute vituperata ne cum, id quo aliquando adolescens argumentum. Eum nemore sadipscing eu, gloriatur deterruisset ei sea, denique definitiones mei ne. Mel ea erat aperiam, falli in						
	Linked article test (child) Meta description test.						
	Sample Default categor	y with Title and d	lescription subcate	aory disp	lay type		

• Subcategory panels

Displays subcategory titles in panels matching the homepage base category panels with three categories to a row. We have modified versions of this in our knowledge base (we force one category per row).



#### Article Display limitation

When using subcategory panels, articles only show when using inline display for the Article Display options.

So, for example, here is the same category as above with subcategory panels selected, without the inline display selected:

		Refine 🔻 Search f	for articles Q	Contact Us	<b>≜</b> Widget Help	Logout	
	Home General Top-Level catego	ory	Subscrit	be			
	This is a sample default category						
	General Custo Subcategory Cate	om Content egory test D190912					
	Sample Default category with Sub	category panels s	ubcategory displ	ay type			
And with the inline display selected, where articles are displayed in the same panels:							
=		Refine 🔻 Search f	for articles Q	Contact Us	🚖 Widget Help	Logout	
	General Top-Level catego	ory	Subscrib	pe			
	This is a sample default category						
	General Custo Subcategory Cate 20	om Content egory test D190912	Article in defaul cat	t			
	Linked article test (child)						
Sample Defau	It category with Subcategory panels	subcategory disp	blay type and artic	cle Inline c	display optic	on	

• Content list

Displays the title of each subcategory with a list of links to the first five subcategories or articles in the categories. The total number of subcategories and articles are displayed in parentheses with a link to view all. You have options to show all child content rather than only the first five and whether to display the subcategories' descriptions. Example: Single Sign-On.

(≡		Refine  Search for articles	Q (	Contact Us	🛓 Widget Help	Logout
	Home					
	General Top-Level category		Subscribe			
	This is a sample default category					
	General Subcategory (1)  • Test article in subcat					
	Articles					
	Article in default cat Lorem ipsum dolor sit amet, duo utamur copiosae torquatos ad, sale virtute vituperata ne cum, id quo aliquando adolescens argumentum. Eum nemore sadipscing eu, gloriatur deterruisset ei sea, denique definitiones mei ne. Mel ea erat aperiam, falli in					
	Linked article test (child) Meta description test.					
	Sample Default category with Cont	tent list subcategory di	splay typ	e		

#### • Icon panels

Like Subcategory panels, this display option will display each category in a panel, but it also displays the category's icon. If no icon has been added to the category, we'll display one of four default icons. With this layout, you can set how many categories you'd like to appear per row, limit how many categories to show, and whether to show the category description.



### Here's a sample of the layout without category descriptions:

≡		Refine  Search for articles	Q Contact Us	<b>ö</b> <sup>∵</sup> Widget Help	Log out
	Home General Top Level Category		Subscribe		
	This is a sample default category using icon panels				
	General Subcategory				
	Articles				
	Article in default cat Lorem ipsum dolor sit amet, duo utamur copiosae torqu aliquando adolescens argumentum. Eum nemore sadiµ definitiones mei ne. Mel ea erat aperiam, falli in	natos ad, sale virtute vituperata ne oscing eu, gloriatur deterruisset ei s	cum, id quo sea, denique		
	Linked article test (child) Meta description test.				
	Sample Default category with Icon	panels subcategory dis	play type		

And with category descriptions:



After you set up your category, KnowledgeOwl automatically displays the category's content in the chosen format.

The default settings for a default category are:

- Icon panel subcategory display type
- Toggle option in the table of contents

If you choose to Quick Add a category, it will have the default settings.

## Table of contents appearance

Since default categories generally contain other content, they typically have an expand/collapse icon in the table of contents. See Category appearance in the table of contents for more details.