Shared content categories

Last Modified on 12/28/2022 12:25 pm EST

The shared content category allows you to pull in and sync the content from a category in a separate knowledge base. You must have access to both knowledge bases to set up this kind of category.

This category type is useful when you are maintaining separate knowledge bases and have content that needs to be shared between them.

For more information on how syncing works, refer to **Sync behavior in shared content categories**.

Table of contents appearance

Shared content categories take on the table of contents display based on the category's overall type (default, topic display, blog, URL redirect, etc.) See **Category appearance in the table of contents** for the different icons.