



Single sign-on (SSO) overview

Last Modified on 07/12/2023 3:39 pm EDT

KnowledgeOwl supports multiple flavors of single sign-on (SSO) depending on your needs. SSO is available on all plan levels.

- **SAML SSO**
Use an existing SAML identity provider (IdP) such as [ADFS](#), [G Suite](#), [Azure AD](#), or [Okta](#) to authenticate and log in your readers. This is the most secure method of authentication and popular for internal knowledge bases.
- **Remote authentication**
Host an authentication script in a third party to authenticate and log in your readers. This is the most popular way for software companies to authenticate their customers through their own website or application.
- **Salesforce SSO**
Restrict access to only your Salesforce users. Mainly used when creating an internal knowledge base for your Salesforce agents.

Here's a quick overview of what's available with each:

Feature	SAML SSO	Remote authentication	Salesforce SSO
SSO readers	Yes	Yes	Yes
SSO authors	Yes	No	No
Can also have public (non-logged in) content	Yes	Yes	No
Can be used in conjunction with other authentication methods (SSO, remote auth, reader logins)	Yes	Yes	No
Can pass over reader groups for access to restricted content	Yes	Yes	Yes