



# Customize the search "No Results" message

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By default, searches that return no results display the text, "No results found":

The screenshot shows the KnowledgeOwl search interface. At the top, there is a teal header with the KnowledgeOwl logo on the left, a search bar with the placeholder text "Search for articles..." and a magnifying glass icon, and links for "Release notes" and "Contact support" on the right. Below the header, the main content area is titled "Search results for...". It features a search input field containing the word "gossip" and a "Search" button. Below the input field, it displays "Total results: 0" and a "Sort by: Relevance" dropdown menu. A large, light gray box contains the text "No results found." At the bottom of the page, there is a dark footer with the text "Copyright © 2015 - 2019 Silly Moose, LLC. All rights reserved. Powered by KnowledgeOwl knowledge base software." and navigation links: "Add Content", "Edit in App", "Change Reader Groups", and "Logout".

You can customize the text in that message using our [Customize Text tool](#). To do so:

1. Go to **Tools > Customize Text**.
2. Select **Search** from the Knowledge Base Section dropdown.
3. Find the row for "No results found".
4. Click the gear cog icon next to that row.
5. Add the new text you'd like to display.
6. Once you have the text as you'd like, be sure to select **Update Text String**.

The change will now be live in your knowledge base!

For more detailed instructions on working with the [Customize Text tool](#), see [Add or edit your own text string](#).

