



Unsubscribe from a category

Last Modified on 10/09/2025 3:46 pm EDT

To stop receiving email notifications for a category, unsubscribe from that category.

You can do this in two ways:

1. On the [Manage Subscriptions](#) page in the live knowledge base.
2. Select the link in the footer of any [subscription email](#) to manage your subscriptions.

Unsubscribe from the Manage Subscriptions page

To access the **Manage Subscriptions** page from your live knowledge base:

1. Open any category landing page.
2. Select the **Suscribe** button near the category's title:
☐ The **Manage Subscriptions** page opens.
3. Select the **Unsubscribe** button next to any category to unsubscribe from that category, or select **Unsubscribe All** to unsubscribe from all categories.
☐

All subscription changes are instantly saved.

Unsubscribe from an email notification

At the bottom of each notification email, we display this sentence:

You can manage your subscriptions or unsubscribe from these emails [here](#).

Select the hyperlinked [here](#) from any email to open your **Manage Subscriptions** page.

Select the **Unsubscribe** button next to any category to unsubscribe from that category, or select **Unsubscribe All** to unsubscribe from all categories.

☐