Open widget to specific tab

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By default, the widget will:

- Open to the Recommended tab if there are any recommended articles for the current page
- Open to the Knowledge tab if there are no recommended articles for the current page

You can open the widget to a specific tab every time by using one of these methods:

- `_ko19.loadContact();` - will open directly to Contact tab
- `_ko19.loadKnowledge();` - will open directly to the Knowledge tab
- `_ko19.loadRecommended();` - will open directly to the Recommended tab

There are two ways to use these methods:

1. Call them `onOpen`, which means a reader still has to click to open the widget but once they do, the tab you select will load. Here's a sample that will open the widget to the Contact tab when it's opened:

```
_ko19.onOpen = function() {
    _ko19.loadContact();
}
```

2. Call them `onLoad`, which effectively opens the widget as soon as the page loads, open to that tab.



Will open widget on page load
The `onLoad` method forces the widget to open *as soon as the page loads.* If you want readers to have to select a button or link to open the widget, don't use this method.

Here's some sample code that will open the widget to the Recommended tab when the page loads:

```
_ko19.onLoad = function() {
    _ko19.loadRecommended();
}
```

In either case, you'll add the onLoad or onOpen call into the widget embed script between the end of the last default function and the closing `</script>` tag. For example:

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```
<script type="text/javascript">
   var _ko19 = _ko19 || {};
   _ko19.__pc = '5xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxa';
   _ko19.base_url = '//test.knowledgeowl.com';

   !function() {
      var ko = document.createElement('script');
      ko.type = 'text/javascript';
      ko.async = true;

      ko.src = `${_ko19.base_url}/widget-app/assets/js/load.js`;
      document.head.appendChild(ko);
   }();

    _ko19.onOpen = function() {
      _ko19.loadContact();
   }
</script>
```

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