

Open widget to specific tab

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By default, the widget will:

- Open to the Recommended tab if there are any recommended articles for the current page
- Open to the Knowledge tab if there are no recommended articles for the current page

You can open the widget to a specific tab every time by using one of these methods:

- `_ko19.loadContact();` - will open directly to Contact tab
- `_ko19.loadKnowledge();` - will open directly to the Knowledge tab
- `_ko19.loadRecommended();` - will open directly to the Recommended tab

There are two ways to use these methods:

1. You can call them **onOpen**, which means a reader still has to click to open the widget but once they do, that tab will load. Here's a sample that will open the widget to the Contact tab when it's opened:

```
_ko19.onOpen = function() {  
  _ko19.loadContact();  
}
```

2. You can call them **onLoad**, which effectively opens the widget as soon as the page loads, open to that tab.



Note: this will force the widget to open *as soon as the page loads*. If you want readers to have to click a button or link to open the widget, don't use this method.

Here's a sample that will open the widget to the Recommended tab when the page loads:

```
_ko19.onLoad = function() {  
  _ko19.loadRecommended();  
}
```

In either case, you'll add the **onLoad** or **onOpen** call into the Widget embed script between the end of the last default function and the closing `</script>` tag. For example:

