![knowledgeowl logo]

Enable ratings

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To get started using ratings:

1. Go to **KB settings > Ratings**. The **Rating Options** page opens.

2. Select the **Rating Type**. Choose from:

   a. **Thumbs Up / Thumbs Down:**

   Sample thumbs up/thumbs down rating layout

   b. **5 Star Rating:**

   Sample 5-star rating layout

3. Be sure to **Save** your changes.

4. *Optional:* Change any of the default text displayed with the ratings in **Customize > Default text > Article**. Refer to **Customize default text** for more information on using this feature and **Section breakdown: Article** for the specific text strings related to ratings!

5. *Optional:* The **Ratings** section displays in the footer of your articles. If you'd like to move it around, refer to the instructions in **Change the location of the Ratings section.**