



Widget 2.0 installation

Last Modified on 12/28/2022 12:25 pm EST

Once you've [configured and saved your widget settings](#), you'll need to add the widget embed code into your website or web-based application:

1. Scroll to the bottom of **Settings > Widget**.
2. Copy the Widget Embed Code in the box at the bottom.

Widget Embed Code

```
<script type="text/javascript">
  var _ko19 = _ko19 || {};
  _ko19.__pc = '5';
  _ko19.base_url = '//[redacted].knowledgeowl.com';

  !function() {
    var ko = document.createElement('script');
    ko.type = 'text/javascript';
    ko.async = true;

    ko.src = `${_ko19.base_url}/widget/load`;
    document.head.appendChild(ko);
  }();
</script>
```

Save

Sample embed code in Settings > Widget

3. Paste that embed code before the closing `</body>` tag in your website or application.

Depending on your configuration and requirements, you may need to perform additional setup steps, such as:

- If your knowledge base requires authentication, review whether you need to [authenticate your widget](#) and configure [OAuth2 authentication](#) or [JWT authentication](#).
- If your knowledge base uses a private domain and is publicly available, you should consider [enabling reCAPTCHA](#) on your [Contact Form](#) to help prevent spam and potential DDoS attacks. See [Protect Widget 2.0 Contact Form with reCAPTCHA](#) for more information.
- If you are using the widget within a single page application, see [Using Widget 2.0 on Single Page Applications](#).
- If your URLs contain IDs, figure out if you can use the built-in `{id}` variable (for numeric and 24-digit hexadecimal IDs) or if you need to write your own **Regex Replace URLs** regex and use the `{custom}` variable instead. See [Widget Admin Settings](#) for more information.
- See [Advanced widget configuration & methods](#) for additional methods you can use to further control the widget opening behavior, such as opening to specific articles or categories, opening to a specific tab, and more.
