Widget 2.0

Last Modified on 05/02/2024 11:10 am EDT

We're excited to announce the beta release of our new embeddable web widget: **Widget 2.0**

Embed your knowledge base in your company website, intranet, ticketing portal, or application.

New Features, New Look

Widget 2.0 has a new look and feel and an updated feature set, including:

- Tabbed layout and updated styles for a cleaner look
- Full knowledge base navigation
- Expanding breadcrumbs
- Full in-widget display of all category types
- Automatic "Open in full site" and "Scroll to top" links in footer
- In-widget contact form search to encourage self-serve
- Better in-widget cues for Quick Search vs. Full Search

Easier Setup

Widget 2.0 is easier to configure, with:

- In-app settings to change all text labels and headers
- New methods for developers to better control widget behavior
- Both OAuth2 and JWT authentication now supported

Better Documentation

Take a look at our updated documentation to see what you can do with the new widget!

https://support.knowledgeowl.com/help/widget-20