



Available webhook events

Last Modified on 04/10/2025 1:22 pm EDT

Here are the webhook events KnowledgeOwl can fire on:

Event source	Webhook name	Webhook trigger
Article	article.create	When an article is created
Article	article.update	When an article is saved with changes
Article	article.updatedCallout	When an article that previously had no Article Callouts is saved with the Updated callout
Article	article.newCallout	When an article that previously had no Article Callouts is saved with the New callout
Article	article.publish	When an article's published
Article	article.archive	When an article is archived
Article	article.delete	When an article is deleted
Article	article.statusChange	When an article is saved with a different publishing status
Comment	comment.create	When a comment is created
Comment	comment.delete	When a comment is deleted
Comment	comment.update	When a comment is updated
Comment	comment.statusChange	When a comment's status is changed
Contact Form	contactForm.submit	When a contact form submission occurs



Need something else?

If you have an event that you'd like to receive notifications on that's not listed above, [contact us](#) to let us know!