



Available webhook events

Last Modified on 08/29/2024 10:54 am EDT

Here are the webhook events KnowledgeOwl can fire on:

Article Events

- **article.create** - fires once per article, when an article is created
- **article.update** - fires each time an article is saved with changes
- **article.updatedCallout** - fires each time an article is saved with the [Updated callout](#)
 - Note: This webhook will only fire if the article previously had a No Status callout.
- **article.newCallout** - fires each time an article is saved with the [New callout](#)
 - Note: This webhook will only fire if the article previously had a No Status callout.
- **article.publish** - fires when an article is published
- **article.archive** - fires when an article is saved with an Archived status
- **article.delete** - fires when an article is saved with a Deleted status
- **article.statusChange** - fires any time an article is saved with a publishing status change

Comment Events

- **comment.create** - fires once per comment, when a comment is created
- **comment.delete** - fires when a comment is deleted
- **comment.update** - fires when a comment is updated
- **comment.statusChange** - fires any time a comment's status changes

Contact Form Events

- **contactForm.submit** - fires when a contact form submission occurs



Don't see what you need?

If you have an event that you'd like to receive notifications on that's not listed above, [contact us](#) to let us know!