



Internal title

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For each article, besides adding a short title to be used in the table of contents, you can also add an internal title. Internal titles are used only within app.knowledgeowl.com - they aren't things your readers see when viewing the knowledge base.

Internal titles can be useful when you have a lot of articles with very similar names, just in different categories, and you want to be sure you're selecting the correct article when you use:

- The [Insert Link to Article](#) option in Modern Editor
- The [Related Articles](#) section

They can also be useful when you want to call an article one thing to your readers, and something else to your content contributors.

Full Article Title [Add Short Title](#)

It's owl good

Internal Article Title [Remove Internal Title](#)

Search announcement

Only for use inside the application.

Sample internal article title. Readers will see "It's owl good" as the title, but within app.knowledgeowl.com, the article appears as "Search announcement".

KnowledgeOwl displays the internal title instead of the full article title in these places within app.knowledgeowl.com:

- The **Articles** hierarchy
- The **Find Articles** search in the lower left corner
- The [Manage Articles](#) interface (search and article list)
- The [Manage Articles CSV export](#) > Customizations > Internal Title column
- The [Insert Link to Article](#) pop-up/search
- The [Related Articles](#) search
- The **Add Article** > **Copy from existing** search
- The **Add Article** > **Share content from an existing article** search
- If the article is a [shared content article](#), the internal title will be used in the shared content messages in the editor

To add an internal title:

1. With the article open in the editor, click the **Add Internal Title** link to the right of **Full Article Title**.
2. Enter the title you want to use in the **Internal Article Title** box that appears.
3. Select **Save**.

You can remove an internal title using the **Remove Internal Title** link in the editor.
