



# Glossary formatting

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To use the glossary, you'll need to create **glossary terms** and give each term a **definition**. You can also include an optional **display title**.

The term is the word that you expect someone to see in your documentation; the definition is the definition you'd like displayed for that term. If you're using the built-in glossary page or are showing glossary terms in search results, the display title is used in those places instead of the term, which allows you to include an acronym alongside the term, etc.

Sample glossary term +  
definition

## Terms

Glossary terms may contain:

- Letters {abcABC}
- Numbers {0123}
- Spaces { }
- Dashes {- and --}
- Underscores { \_ }
- Apostrophes { ' }

Other characters (like parentheses and quotation marks) will be removed.

## Display titles

Use display titles to display a different title for the term on:

- The built-in glossary page
- [Glossary term search results](#), if used

These titles are automatically formatted in bold. They can include special characters that are prohibited in glossary terms.

When a display title is used, that title's spelling will be used for the glossary page alphabetical listing.



### No automatic highlighting for display titles

Display titles are used for the glossary page display *only* and have no impact on [automatic highlighting](#).

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## Definitions

You can style text in glossary definitions using these HTML elements:

- **Bold** `<b>`
- *Italics* `<i>`
- Underline `<u>`
- [Hyperlinks](#) `<a>`
- Superscript `<sup>`
- Subscript `<sub>`
- Paragraph breaks `<br>`
- **Strong** `<strong>`
- *Emphasis* `<em>`

Use plain HTML format to add these. For example, you can add links to articles or other pages in glossary definitions using plain html:

This is the definition. For more information, see `<a href="https://support.knowledgeowl.com/help/amazing-article">`this a mazing article`</a>`.

Glossary definitions cannot contain images. They often don't format well in the pop-overs and can lead to broken HTML, so we don't allow them. We recommend inserting a link to the image in the definition, instead.



### Not used to writing raw HTML? No problem!

If you're not familiar with HTML, format the text you want in an article editor, switch to the Code View, copy the HTML from there, and paste it into your glossary definition.