

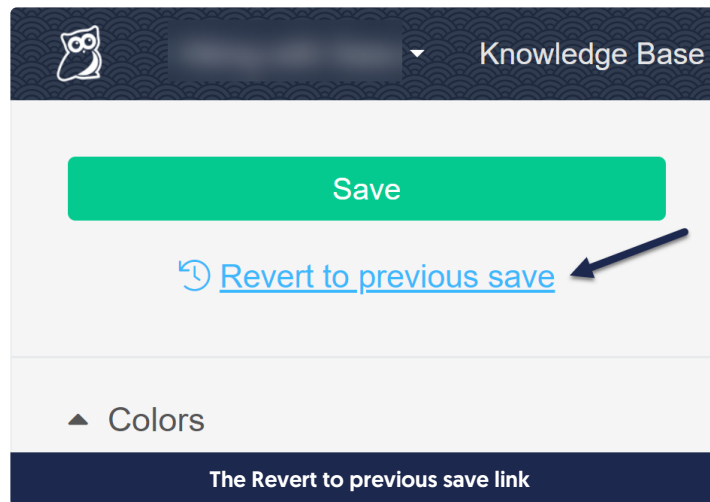
Undo changes to Settings > Style

Last Modified on 07/12/2023 4:44 pm EDT

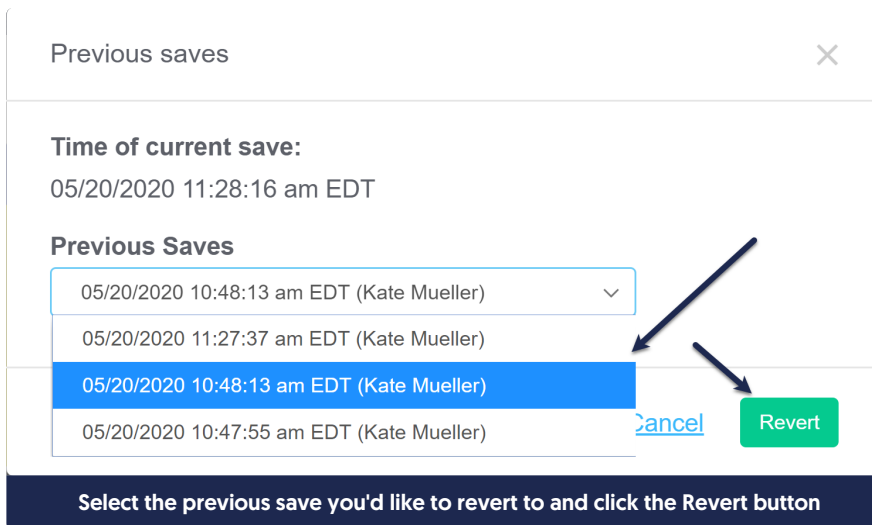
Sometimes, while trying out changes in our [Look and Feel](#) documentation or making other changes on the fly, you might suddenly get your knowledge base looking...not so great. Maybe you accidentally deleted something you needed, or you changed to a new color and you don't remember what was used before.

For these situations, you can rollback to a previous Style Setting save. To do so:

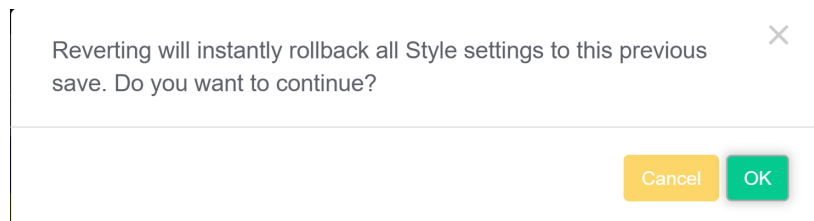
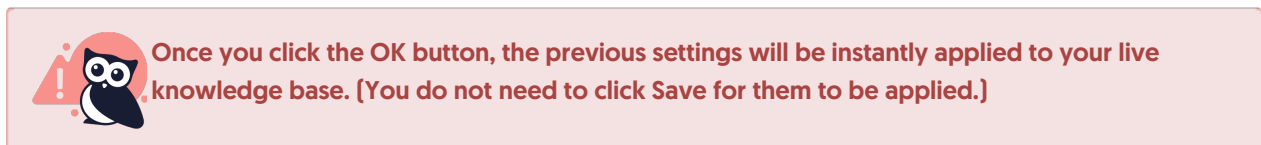
1. Click the **Revert to previous save** link in the upper left, below the Save button (as shown in previous screenshot).



2. This will open a pop-up displaying the date and timestamp of the current active save and a dropdown of available previous saves. (We save a maximum of three previous saves.) For each previous save, you'll see:
 - The date the change was made
 - The time of the save
 - The name of the author who saved those changes
3. Click the dropdown and select the previous save you'd like to revert to. Then click the **Revert** button.



4. This will open a confirmation window. Click **OK** to proceed with reverting to the previous save.



5. Your previous save's settings are now applied and live.

How many previous saves are available?

We will save the **three** most recent saves.

Which settings will be affected?

Reverting a previous change will rollback all changes to all settings available on this page. That includes:

- All of the style settings down the lefthand menu (colors, fonts, logo, theme, layout, advanced options)
- All Custom CSS
- All Custom HTML templates
- The Custom head

How quickly does the change take effect?

Once you select a previous save to revert to and confirm it, those settings will **immediately** replace the current

Style Settings. In other words, once you click that button, your knowledge base will immediately show the previous save's style settings--no Save required.

If I rollback to my oldest save, can I then "roll forward" to a more recent save?

Yes. Once you have reverted to a previous save, the other recent saves remain available, so if you rollback to the oldest save, you can still "roll forward" to the more recent saves.

Why don't I see a "Revert to previous save" link?

The link only appears once your Style Settings have been saved twice. Make some more changes and save again!

Who can rollback to a previous save?

Only authors with permission to edit Style Settings can revert to a previous save. This includes our default Editor role.
