Index large PDFs

Last Modified on 02/11/2025 2:41 pm EST

The search index will automatically scrape and index the contents of PDFs in articles. We only index the content of PDFs under 100 pages long.

> **Setting is deprecated**
> We discontinued this setting for all new knowledge bases in 2024.

If you have an existing knowledge base that allows indexing PDFs longer than 100 pages, this setting displays in **KB settings > Search and synonyms > General settings**.

To stop indexing PDFs longer than 100 pages:

1. Go to **KB settings > Search and synonyms**. The **Search and synonyms** page opens to the **General settings** tab.

2. In the **Reader controls** section, under **Index large PDFs**, uncheck the box to **Index the content of PDFs included in articles that are larger than 100 pages.**

> **Are you sure?**
> Once you turn it off and save, you won't see the option to turn it back on.

3. Be sure to **Save** your changes.

This triggers a [reindex](#) to remove the larger PDFs.