

URL redirect categories + articles: file picker to easily redirect to KO files

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We received a lot of great feedback in our first annual customer survey. While we're still specing out and scoping a lot of the feedback, we have released our first small feature enhancement that was a customer suggestion in the survey.

When you're configuring a URL redirect category or setting up an article to have a URL redirect:

We've added an Redirect to File button into the editor to make it easy to browse to a file stored in KnowledgeOwl and add the URL, without having to copy and paste the URL in from somewhere else. You can also upload a new file directly to KO from within this pop-up!

➢ Write the docs ► ➢ Categories ►		C⊕ <u>Gene</u>	erate version PDF
	贷 <u>Old Links</u>	C ^D <u>Copy Link</u>	[⊿] <u>View Article</u>
Permalink: https://support.knowledgeowl.com/help/why-i	s-a-category-not-coming-up-in-search		
Full Article Title Add Short Title	Add Inte	ernal Note A	<u>dd Internal Title</u>
Why is a category not coming up in search?			
Redirect URL			
https://			
Redirect to File			
Redirect Link Behavior			
Open link in new tab			
○ Open link in same tab			
The content below will not be displayed while the estimate the search results.	external redirect setting is enabled. It	will be indexed	for

We hope this makes it faster and easier to set up redirects directly to files stored in KnowledgeOwl.

For more information on this change, check out URL redirect article.

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