Recent Articles list

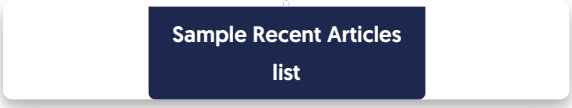
Last modified on 11/07/2026 12:01 pm EST

For knowledge bases using individual reader accounts, our Recent Articles list displays a reader's most-recently-viewed articles, topic display categories, and custom content categories. These links can help readers return to content where they left off. Your homepage is an excellent place to add this article list.

Reader accounts required
This list only works with individual reader accounts. Knowledge bases with **Security and access > Access & SSO > Who can read this knowledge base?** set to **Public** or **Allowed IP addresses or a shared password** can't use the list properly.

How does it work?

To set up, you'll add the merge code for the list where you'd like the information to be displayed. Behind the scenes, KnowledgeOwl tracks up to ten of the most recently viewed articles, topic display categories, and custom content categories for each reader, and display those back to the reader in the article list.



Articles display with a document icon. Topic display and custom content categories display with a folder icon. Anything set with the video callout displays the video icon.

The Recent Articles list will not show:

- Default categories
- Blog style categories
- URL redirect categories
- Articles set with URL redirects

With topic display categories, if you have the option set to Override Article Links (so that opening an article always opens it within the topic display category), when a reader views an article in the category, both the topic display category and the article appear in their Recent Articles list.

Setup

By default, the reader's five most recently viewed articles will be displayed. You can change this to display between 1-10:

1. Go to **Customize > Website**.

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.

2. In the **Article list settings** section, use the **Recently viewed** dropdown to select the number of articles you'd like the list to display.

3. Be sure to **Save** your changes.



You must add the merge code yourself
We don't add this list to any section of your knowledge base by default.

If you'd like to add this list, you'll add two merge codes to your your **Customize > Style (HTML & CSS)** settings:

- `[translation("article-lists:recent-articles")]` : Grabs the Recent articles list heading in **Customize > Default text > Article Lists**, making it so no one has to edit the code in the future to update the title.
- `[reader("recent-articles")]` : Generates the individual reader's recent articles list.

Below, we walk through two common setups:

- Add the Recent Articles list to your homepage
- Add the Recent Articles list to your article footer

Add the Recent Articles list to your homepage

Most knowledge bases have their article lists set in **Customize > Style (HTML & CSS) > Custom HTML > Homepage**. If your knowledge base uses this layout, follow these instructions to add the Recent Articles list there.

If your knowledge base doesn't show any article lists there, they're likely in **Customize > Homepage**. For that setup, follow these instructions instead.

To update your Custom HTML:

1. Go to **Customize > Style (HTML & CSS)**.

2. In the **Customize HTML, CSS, and JS** section, select **Custom HTML**.

3. In the **Select HTML section to edit** dropdown, select **Homepage**.

4. On or near row 9, find the `div class="homepage-widgets row"` :

```

```

5. Copy one of the other article lists and paste that code in again.

6. Replace the title merge code with: `[translation("article-lists:recent-articles")]`

7. Replace the list merge code with: `[reader("recent-articles")]`

8. Your code should now look something like this:

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.

```
<div class="homepage-widgets row">
   <div class="col-md-4 col-sm-6"><h3>[translation("article-lists:popular-articles")]</h3>[template("pop-articles")]</div>
   <div class="col-md-4 col-sm-6"><h3>[translation("article-lists:new-articles")]</h3>[template("new-articles")]</div>
   <div class="col-md-4 col-sm-6"><h3>[translation("article-lists:updated-articles")]</h3>[template("up-articles")]</div>
   <div class="col-md-4 col-sm-6"><h3>[translation("article-lists:recent-articles")]</h3>[reader("recent-articles")]</div>
</div>
```

9. Be sure to **Save** your changes once you're done.

Add the Recent Articles list to article footer

You can place the Recent Articles list in the footer of all articles, too. To use this approach, it's best to create a div and add the title within a header and the article list merge code below that.

We provide a code sample below for you to start with:

1. Go to **Customize > Style (HTML & CSS)**.
2. In the **Customize HTML, CSS, and JS** section, select **Custom HTML**.
3. In the **Select HTML section to edit** dropdown, select **Article**.
4. Copy the code below:

```
<!--Add Recent Articles list-->
<div class="recent-articles text-center">
 <h3>[translation("article-lists:recent-articles")]</h3>
 [reader("recent-articles")]
</div>
```

5. Paste it in wherever you'd like. We recommend placing this in the hg-article-footer div in one of two places:
   a. Above the Related Articles section (added on or around row 15):

```
<div class="hg-article-footer clear-both">
<!--Add Recent Articles list-->
<div class="recent-articles text-center">
 <h3>[translation("article-lists:recent-articles")]</h3>
 [reader("recent-articles")]
</div>
   <div class="ko-related-articles text-center">
      <h3>[translation("article:related-articles-heading")]</h3>
      [template("related")]
   </div>
```

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.

b. **Between the Related Articles section and the Ratings and Comments (added on or around row 19):**

```
<div class="hg-article-footer clear-both">
   <div class="ko-related-articles text-center">
      <h3>[translation("article:related-articles-heading")]</h3>
      [template("related")]
   </div>
<!--Add Recent Articles list-->
<div class="recent-articles text-center">
  <h3>[translation("article-lists:recent-articles")]</h3>
 [reader("recent-articles")]
</div>
   [template("rating")]
```

6. **Once you're done adding the merge code, text, and any Custom CSS to style it, be sure to Save.**

Add the Recent Articles list to Customize > Homepage

If your article list merge codes are located in Customize > Homepage:

1. **Go to Customize > Homepage.**
2. **Copy one of the other homepage lists and paste it in again.**
3. **Replace the title with this merge code:** `[translation("article-lists:recent-articles")]` **.**
4. **Replace the merge code with:** `[reader("recent-articles")]` **.**
5. **Save.**

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.