

New KB widget: Reader's Recently Viewed Articles

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By default, we include three pre-built article widgets in our knowledge bases:

- Popular Articles Widget
- Newest Articles Widget
- Updated Articles Widget

We're pleased to announce the release of a new widget: the reader's Recent Articles Widget!

Add this widget to your homepage, Articles HTML, Right Column HTML, or into a snippet into individual articles or categories to display a logged-in reader's five most recently viewed articles, topic display categories, and custom content categories.

Recent Articles

Blog article 1

☐ Test topic display

Mandatory Work from Home

Policy

Curbside pick-up only

Test for tabbed content

Sample Recent Articles widget

This can be a great way for readers to have quick access to recently-accessed content.



Note: this widget only works with individual reader accounts. Public knowledge bases, shared passwords, or shared IP addresses will not populate this widget.

For more information and to get the widget set up in your knowledge base, see Recent Articles Widget.