



KO News on your login dashboard!

Last Modified on 01/31/2024 12:17 pm EST

Trying to keep customers updated about the changes we roll out has been one of my personal priorities since I joined KnowledgeOwl, so I am **ESPECIALLY** excited to announce this update:

We've added a KnowledgeOwl News section to the dashboard you see when you first login, so you have quick access to our latest:

- **Release Notes:** where we announce bug fixes and new features/functionality
- **Blog Posts:** where we share topics written by KO owls and friends on technical writing, working remotely, knowledge management in general, and KO features

The screenshot shows a user's login dashboard. At the top, there's a dark navigation bar with a profile icon, a bell icon, a 'Help' button, and the user's name 'Kate Mueller'. Below the navigation bar, the main content area is split into two columns. The left column shows a greeting 'Hola, Kate!' and a green button that says 'Upgrade Now to Add More Knowledge Bases'. The right column is titled 'KnowledgeOwl News' and contains two sections: 'Release Notes' and 'Blog Posts'. The 'Release Notes' section lists three items: 'Meet the new lefthand navigation!' (Jan 30th, 2024), 'for our owl-loving authors: Some in-app delight!' (Jan 18th, 2024), and 'New article archive workflow: redirect the archived article to existing content' (Jan 17th, 2024). The 'Blog Posts' section lists three items: 'Seamless Transition: Migrating Your Documentation to KnowledgeOwl' (Jan 11th, 2024), 'KnowledgeOwl Joins the B Corp Movement' (Dec 12th, 2023), and 'New integration: Wise up your workflows with KnowledgeOwl + Zapier'. At the bottom of the dashboard, there's a dark blue banner with the text 'Check out the KnowledgeOwl News section on the right!'.

Previously, you had to "subscribe" to our release notes or blog to receive email notifications when we posted new things. We always loved that this was an opt-in situation, but we also found that a lot of customers never knew these resources existed. Particularly with features and bug fixes, we want you to know as soon as things are out. So we've created this news section on your dashboard so that you'll see what we've been up to the next time you login, but you don't have any notifications or icons to distract you from the work you're doing--so you can choose to stay as informed (or not) on KO news as you'd like.

We hope this is a non-intrusive way to keep you updated without the need for emails. Let us know what you think!

These updates include security patches.
