



Reporting update: Reset article view information

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One of the requests we get periodically from customers is to reset the [Popular Articles Report](#) in [Reporting > Dashboard](#) for either specific articles or for all articles. This can be especially helpful if you're trying to track traffic to an article after a substantive change, or as part of a particular marketing campaign.

We're pleased to announce that we've now added these options directly to the Reporting Dashboard so that you can reset article views directly yourself!

You can reset views for individual articles:

Popular Articles [Export to CSV](#) [Delete All](#)

Article	Views	Quality Views	Quality Score	Last Viewed Date	Reset Views
Versions	100	100	100	1/1/2023	
Configure SSO using Active Director...	100	100	100	1/1/2023	
Files and images	100	100	100	1/1/2023	
Categories	100	100	100	1/1/2023	
Prevent Page Breaks in PDF Table R...	100	100	100	1/1/2023	
Getting started	100	100	100	1/1/2023	
SEO guide	100	100	100	1/1/2023	
Configure SSO using remote authent...	100	100	100	1/1/2023	
User management	100	100	100	1/1/2023	
API Overview	100	100	100	1/1/2023	
Configuring search	100	100	100	1/1/2023	
Glossary	100	100	100	1/1/2023	
Import content	100	100	100	1/1/2023	
Configure SSO using G Suite (former...	100	100	100	1/1/2023	

And for all articles in your knowledge base:

Popular Articles [Export to CSV](#) [Delete All](#)

Article	Views	Quality Views	Quality Score	Last Viewed Date	Reset Views
Versions	1000	100	100	2024-10-27 10:00:00	
Configure SSO using Active Director...	1000	100	100	2024-10-27 10:00:00	
Files and images	1000	100	100	2024-10-27 10:00:00	
Categories	1000	100	100	2024-10-27 10:00:00	
Prevent Page Breaks in PDF Table R...	1000	100	100	2024-10-27 10:00:00	
Getting started	1000	100	100	2024-10-27 10:00:00	
SEO guide	1000	100	100	2024-10-27 10:00:00	
Configure SSO using remote authent...	1000	100	100	2024-10-27 10:00:00	
User management	1000	100	100	2024-10-27 10:00:00	
API Overview	1000	100	100	2024-10-27 10:00:00	
Configuring search	1000	100	100	2024-10-27 10:00:00	
Glossary	1000	100	100	2024-10-27 10:00:00	
Import content	1000	100	100	2024-10-27 10:00:00	
Configure SSO using G Suite.(former...	1000	100	100	2024-10-27 10:00:00	

You can initiate these resets from the Popular Articles Report in the Reporting Dashboard, right where you see the article view data displayed.

These actions are split out under separate permissions. Both permissions are automatically given to our default **Editor** role. If you're using custom author roles that you'd like to have one or both of these permissions, you'll find them in the **Dashboard Permissions** section of the author role permissions configuration screen.

See [Reset article views](#) for the full details!