

Versions + Version Notes now in draft and deleted articles!

Last Modified on 10/10/2024 1:17 pm EDT

We've loved how much all of you love Version Notes. In our initial launch of version notes, we made them available only to published articles. But we received a lot of feedback from customers saying it would be really useful to have version notes--and the ability to version--within draft/unpublished articles, or within deleted articles to add notes about when/why the article was deleted.

We listened to this feedback and have expanded the version functionality:

Versions and version notes are now available for all articles, regardless of publishing status. So you can add Version Notes to drafts, or create multiple versions of a draft article with its own notes, or add/edit version notes on deleted articles.

What's new

Versioning overall behaves the same way, except now the option to Create a new version and to add version notes is available in all articles regardless of publication status.

We made one additional layout change for draft/deleted articles: instead of seeing the "Published" callout to identify the current active version, you'll see a new "Active" callout next to that version instead:



Copyright © 2015 – 2024 Silly Moose, LLC. All rights reserved. Powered by KnowledgeOwl knowledge base software. Once the article is in a published status, that Active callout changes back to the normal Published callout.

Wording update

As part of this change, we also made two small wording changes to the user interface: we've replaced the "Make this version active" wording with "Activate". You'll see that change in two places:

• In the article editor:

	Versions		^
	1.01	VIEWIN	G + :
	1.00	Activate	
he Manage Articles > Bulk Ed	Add version ~	Mark for Re Delete	view
Bulk Edit Articles			
Publishing Status:	Restrict to Groups	s: •	Add Options:
Keep Current Status	🗸 🗹 Keep Current Re	estrictions	□ Exclude from search results
Author:	□ None		□ Hide from table of contents
			□ Hide from landing page
Keep Current Author			 Hide from article lists Add to required reading (?)
Update Article Callouts:			
Keep Current Status			Versions:
○ No Status	\square	-	Activate next version marked ready for review
O NEW Article Status			
O UPDATED Article Status			
Add Tags		-	
Type tag name and hit enter or ta	ab		
This is additive only. Tags will not be re	emoved from articles.		

We hope these changes help further expand how you can make use of versions; let us know if you have additional suggestions!