



Versions + Version Notes now in draft and deleted articles!

Last Modified on 01/15/2024 2:10 pm EST

We've loved how much all of you love Version Notes. In our initial launch of version notes, we made them available only to published articles. But we received a lot of feedback from customers saying it would be really useful to have version notes--and the ability to version--within draft/unpublished articles, or within deleted articles to add notes about when/why the article was deleted.

We listened to this feedback and have expanded the version functionality:

Versions and **version notes** are now available for all articles, regardless of publishing status. So you can add Version Notes to drafts, or create multiple versions of a draft article with its own notes, or add/edit version notes on deleted articles.

What's new

Versioning overall behaves the same way, except now the option to Create a new version and to add version notes is available in all articles regardless of publication status.

We made one additional layout change for draft/deleted articles: instead of seeing the "Published" callout to identify the current active version, you'll see a new "Active" callout next to that version instead:

Active Version: 1.00

All Versions:

×

[2.01](#)

×

[2.00](#)

1.00 ACTIVE VIEWING

Create a new version

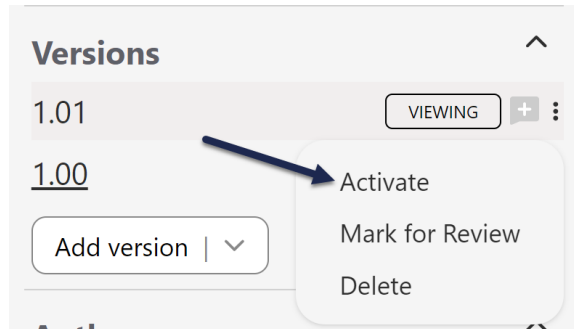
For unpublished articles (draft/deleted), the current "active" version is now marked with this green ACTIVE callout in the version list

Once the article is in a published status, that Active callout changes back to the normal Published callout.

Wording update

As part of this change, we also made two small wording changes to the user interface: we've replaced the "Make this version active" wording with "Activate". You'll see that change in two places:

- In the article editor:



- In the [Manage Articles](#) > [Bulk Edit](#) pop-up option:

Bulk Edit Articles ×

Publishing Status:

Keep Current Status ▾

Author:

Keep Current Author ▾

Update Article Callouts:

☒ Keep Current Status

☐ No Status

☐ NEW Article Status

☐ UPDATED Article Status

Add Tags

Type tag name and hit enter or tab...

This is additive only. Tags will not be removed from articles.

Restrict to Groups:

☒ Keep Current Restrictions

☐ None

☐

☐

☐

☐

☐

☐

Add Options:

☐ Exclude from search results

☐ Hide from table of contents

☐ Hide from landing page

☐ Hide from article lists

☐ Add to required reading ?

Versions:

☐ Activate next version marked ready for review

[Cancel](#) [Update Articles](#)

We hope these changes help further expand how you can make use of versions; let us know if you have additional suggestions!