

Int'l Chess Day 🧑 bug fixes

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July 20th is a day full of amazing holidays--if you're Muslim, you're likely celebrating Eid Al-Adha, since it falls on this day this year; if you're American, you might be celebrating National Moon Day; and anyone might be celebrating World Jump Day. But since I've been immersed in the Queen's Gambit in the last week, International Chess Day was the one which spoke to me the most. It was established by the United Nations Educational, Scientific, and Cultural Organization (UNESCO) to mark the date the International Chess Federation (FIDE) was established. So if chess is your thing, today might be a great day to get out your ♠ board!

We have released fixes for these bugs:

- When viewed in the contextual help widgets, article **views** and **quality views** were not being tracked. This meant that customers relying primarily on the widget for view data were getting skewed/nonexistent data. No bueno. We've updated the view tracking logic to handle article views in [Widget 2.0](#) and the [Modern Widget](#). Moving forward, articles viewed this way will properly update view data in the [Popular Articles Report](#).



You can always [Reset article views in the Popular Articles report](#). If you're concerned you might have data skewed from this lack of reporting in the past, we'd encourage you to reset views and see what you get moving forward!

- In [Manage articles](#), the **Visibility** column in the UI and in [CSV exports](#) was only showing "Restricted" if an article had explicitly-assigned [reader group restrictions](#). We've updated the logic here so that it properly shows Restricted if the article has any combination of inherited reader group restrictions and/or explicitly-assigned reader group restrictions.
- On the [Readers](#) page, CSV exports weren't completing. This was due to some updates we recently made to the page, and we fixed the exports.
- Also on the [Readers](#) page, if the number of readers displayed went onto multiple pages, clicking "More" was showing the same list of readers but with different counts. We've fixed this so that pagination behaves properly again.
- When we added the option to [Add glossary terms to your search results](#), we did not include the glossary term search results in any of the widgets. We've updated [Contextual Help Widget \(2.0\)](#) search so that if you're using glossary term search results, you'll see them there, too! Here's a sample screenshot:

Q nocturnal X

Full Search Results:

Nocturnal



Active mostly during the darkest parts of the night.

1) When one glossary term contains another glossary term

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For example, **nocturnal** owl is a glossary term. So is "nocturnal". I can also manually insert the nocturnal definition to ensure it shows properly. If you hover over the definition earlier in this sentence, you'll see only the definition for nocturnal

2) Glossary term + auto-highlighting updates

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For example, **nocturnal** owl is a glossary term. So is "nocturnal". If you hover over the definition earlier in this sentence, you'll see only the definition for nocturnal But I can force this to show the correct definition if I manually insert the nocturnal owl term and definition

💡 Product feedback? [Let us know](#)