% knowledgeowl

Buffalo Soldiers Day Bug Fixes

Last Modified on 09/26/2023 12:59 pm EDT

Today is Buffalo Soldiers Day, a day to recognize the first peacetime all-Black army regiment in the United States. Buffalo soldiers mainly served on the Western frontier after the American Civil War. Their main roles were controlling and fighting Native Americans of the Plains; capturing cattle rustlers and thieves; and protecting settlers, stagecoaches, wagon trains and railroad crews. Later, they also became some of the first national park rangers, after Yellowstone National Park was established as the first national park. Other national parks soon followed, but the National Park Service hadn't yet been created, so the U.S. army tapped several regiments, including those of buffalo soldiers, to help protect the parks from farmers and herders.

On a less historical note, we released fixes for the following bugs:

- When copying a knowledge base, previously we did not copy versions or tags. We've updated the copying process so that you can now expect to see:
 - The entire Tag Library
 - Tags added to articles and categories
 - All saved versions of articles (including version status, notes, and order)
- In Search Settings, if you checked the box next to "Use meta description as article blurb in search results and category pages" and made no other changes before saving, the display for search results and category pages would not update until you reordered something in your knowledge base or manually resaved the article. We've updated this so that checking that box and saving properly triggers a knowledge base-wide update so you can see the change more or less immediately. :)
- We fixed a somewhat unusual bug with author teams. Let's say you had this structure in your knowledge base:
 - Top-level category 1, restricted to Author Team A, Author Team B, and Author Team C
 - Article in top-level category 1, further restricted to only Author Team C
 - And you then remove Author Team C from Top-level category 1, you would no longer see the Author Team C checkbox in the Article, but the author team restriction would still be enforced (and you would have no way to uncheck it). In this scenario, we have updated the user interface so that the checkbox will still appear and you can uncheck it. Once unchecked, the article's available author teams will update to show only those author teams available from the category.
- Behind the scenes, we adjusted some behavior for article blurbs to help improve some performance bottlenecks. You shouldn't see any changes to their behavior, just fewer extra processes running in the background.