



# Glossary feature enhancements

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Based on customer suggestions and questions, we've made a couple small enhancements to the [Glossary](#) functionality to surface the Glossary page in search results and to streamline the editing/deleting process for glossary terms.

## Glossary in search

Earlier this year, we rolled out the option to [display glossary terms and their definitions in your search results](#).

But one question we've had a lot of is: when someone searches for the word "glossary", why doesn't the Glossary page show up as a result?

In the past, we've resorted to some awkward workarounds (like URL redirect articles called Glossary that include the Glossary URL). Those worked, but they were not the most obvious or intuitive, and usually customers had to ask us to set it up.

So we decided to make this a feature you can turn on and off, no support owl intervention required!

There's a new setting in [Settings > Search](#) to "[Display link to glossary when 'glossary' is searched for](#)".

If you turn this setting on, when someone searches for the word "glossary" in your knowledge base, they'll see an option to "View Glossary" at the top of your search results:

The screenshot shows the KnowledgeOwl search interface. At the top left is the KnowledgeOwl logo. To its right is a search bar with the placeholder text "Search for articles...". Further right are links for "Release notes" and "Contact support". Below the search bar, the heading "Search results for..." is displayed. Underneath, there is a search input field containing the word "glossary" and a "Search" button. Below the search bar, it says "Total results: 47" and "Sort by: Relevance". A prominent blue link "View Glossary" is shown at the top of the results, with a blue arrow pointing to it from the left. Below this link, the first search result is titled "1. Glossary overview" and includes a "Last Updated" date and a short description of the glossary feature.

Clicking that link will direct your reader to the glossary page.

We hope this makes it easier for your readers to find the glossary!

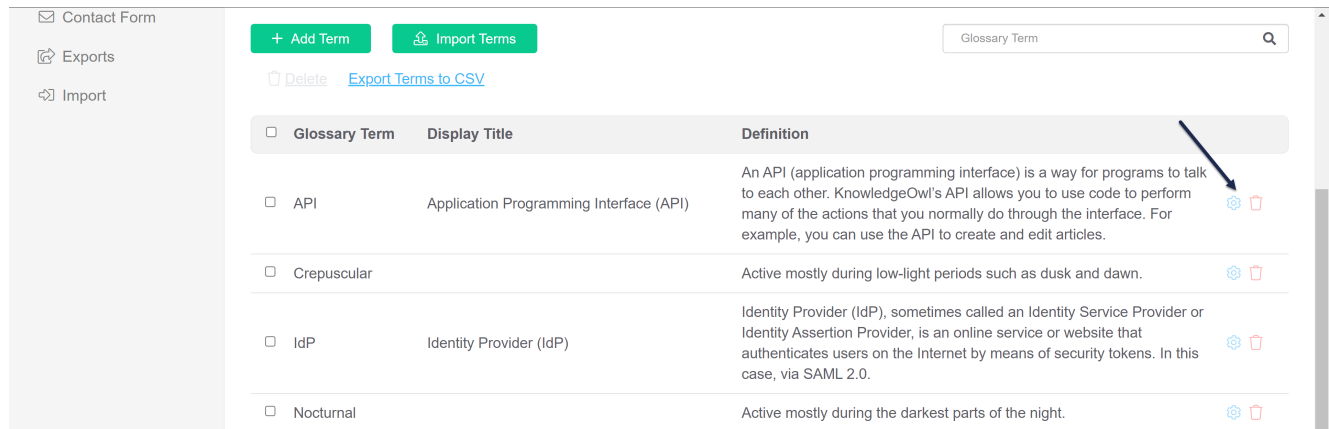
## Glossary term controls

Previously, in order to edit or delete an existing glossary term, you had to check the box next to the term and click the Edit or Delete link at the top of the page. This could be a time-consuming process if you have a lot of terms.









We've changed the page layout here a bit to make it easier to edit or delete terms on the spot:

To the right of each term's definition, we've added a gear and a trashcan icon. Clicking the gear icon will open the edit pop-up; clicking the trashcan will initiate a delete (don't worry, there's still a confirmation!).

We've also removed the Edit link from the top of the page, since it only ever worked on a single term. We've kept the Delete link, though, since it's still useful for checking the boxes next to multiple terms to delete them all at once.



The screenshot shows a web interface for managing glossary terms. On the left is a sidebar with links for 'Contact Form', 'Exports', and 'Import'. The main area has a search bar labeled 'Glossary Term' and buttons for '+ Add Term' and 'Import Terms'. Below these are links for 'Delete' and 'Export Terms to CSV'. A table lists terms with columns for 'Glossary Term', 'Display Title', and 'Definition'. Each row includes a checkbox and icons for editing (gear) and deleting (trashcan). A blue arrow points to the gear icon for the 'API' term.

<input type="checkbox"/>	Glossary Term	Display Title	Definition	
<input type="checkbox"/>	API	Application Programming Interface (API)	An API (application programming interface) is a way for programs to talk to each other. KnowledgeOwl's API allows you to use code to perform many of the actions that you normally do through the interface. For example, you can use the API to create and edit articles.	 
<input type="checkbox"/>	Crepuscular		Active mostly during low-light periods such as dusk and dawn.	 
<input type="checkbox"/>	IdP	Identity Provider (IdP)	Identity Provider (IdP), sometimes called an Identity Service Provider or Identity Assertion Provider, is an online service or website that authenticates users on the Internet by means of security tokens. In this case, via SAML 2.0.	 
<input type="checkbox"/>	Nocturnal		Active mostly during the darkest parts of the night.	 

We hope this change makes it a little faster and easier to edit or delete glossary terms!