

Look & feel

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There are a number of ways you can adjust your knowledge base's look and feel so that it "fits" you. Most of these changes can be found in one of five places.

KB settings > Basic

The KB settings > Basic page controls some knowledge base-wide settings, including:

- Time zone
- Date/time format
- Default language

Refer to Basic settings for more information on the settings available on this page and how to use them.

Customize > Website

The Customize > Website page controls some additional knowledge base-wide settings, including:

- Breadcrumbs
- Header anchors
- Related article suggestions
- Table of contents behavior and elements/links
- Article list settings

Refer to Website settings for more information on the settings available on this page and how to use them.

Customize > Style (HTML & CSS)

The easiest look and feel changes can be made using the controls in the lefthand menu of the Customize > Style (HTML & CSS) page.

Here, you can:

- Change your color palette
- Change your fonts
- Add a logo image or icon
- Add a favicon
- Change your table of contents default open/closed
- Reset your theme

Refer to Style your overall theme for more information on these settings.

Homepage

We provide a template layout for your homepage that pulls your top-level categories and creates some automatic article lists.

Add your own custom content into your homepage by going to Customize > Homepage.

More changes can also be made in Customize > Style (HTML & CSS) in the Custom HTML for the Homepage.

For more information on adjusting your homepage, refer to Homepage look and feel.

Style customizations

The Customize > Style (HTML & CSS) page also offers two sections where you can get a lot more detailed in your customizations:

- The Custom CSS section allows you to add CSS styles to style your knowledge base
- The Custom HTML templates let you change the template layouts we use to generate pages in your knowledge base.

We provide examples of common Custom CSS and Custom HTML tweaks in the Look and feel subcategories, so if you've never worked with CSS before, don't be afraid! Take a look through some of the customizations and see what would be a good fit for you.