



Enable reader logins

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If you'd like to create and maintain readers directly within KnowledgeOwl (and you're not using SSO or remote authentication to create them), you'll need to take a few actions:

First, let's make sure you have a functioning reader login page, so your readers have some way to log in:

1. Go to **Customize > Website**.
2. In the **Links and behavior** section under **Top navigation**, be sure the box to **Add a reader login / logout link** is checked.

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3. **Save your changes**.
4. Select **View Knowledge base**.
5. If there's a **Logout link** in the top navigation, you can skip steps 6-14 here and [jump to the next set of instructions](#) below.

Sample Logout link in live knowledge base

6. If there's no **Logout link**, go to **Customize > Style (HTML & CSS)**.
7. In the **Customize HTML, CSS, and JS** section, select **Custom HTML**.
8. Choose **Top Navigation** from the **Select HTML to edit** dropdown.
9. Somewhere in this **Top Navigation**, add the **Reader Login** template merge code. These instructions will show you how to add it after the **Contact Us** link in the screenshot above, but you can add the template in different places if you'd rather.
10. Look for the div with the `id="navbar-collapse"`, usually at or around row 23:

```
<div class="navbar-collapse collapse" id="navbar-collapse">
  [template("slideout-right-toggle")]
  <ul class="nav navbar-nav navbar-right">
    <li>[template("searchbar")]</li>
    <li>[template("contact")]</li>
  </ul>
</div>
```

11. Within that div, add a blank line after the contact template, usually at row 27.

12. Copy the code below and paste it onto that blank line:

```
<li>[template("login")]</li>
```

13. Your code should now look like this:

```
<div class="navbar-collapse collapse" id="navbar-collapse">
  [template("slideout-right-toggle")]
  <ul class="nav navbar-nav navbar-right">
    <li>[template("searchbar")]</li>
    <li>[template("contact")]</li>
    <li>[template("login")]</li>
  </ul>
</div>
```

14. Save your changes.

Require readers to login

If you're using your knowledge base for a mixture of public and private content, no further action is necessary.

If you'd like to restrict your knowledge base so everyone must log in before seeing content:

1. Go to **Security and access > Security settings**.
2. In the **Authentication settings** section under **Content authentication**, select **Reader logins**.
3. Under **Unauthenticated access behavior**, select the option to **Redirect them to the reader login page**.
4. **Save your changes**.

Any unauthenticated reader who navigates to any page of your knowledge base will now be directed to the reader login page (which is your homepage URL with /readerlogin at the end of it).

Optional related features/next steps might include: [customizing the text](#) displayed in the Reader login form, adding [Reader signups](#), [Google log in for readers](#), configuring your [Reader password security](#), customizing your

Reader emails.
