Winter Solstice ❄ bug fixes

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We're coming in to the end-of-year holidays, and I discovered that December 21st is the national day for all kinds of things, y'all. I went with Winter Solstice despite it being a rather obvious choice for those of us in the northern hemisphere, but I'll include a list of some of my other options at the end of this release note. Good things come to those who read release notes.

Reader details change

We made one layout change to the reader details page this week:

When you are editing an individual reader, we used to have the **Knowledge Base Access** section at the very bottom of the page. One of our authors (hi, Mark!) pointed out to us that it was really easy to forget this section if you're manually editing a reader.

We've moved the Knowledge Base Access section so that it's after the reader's account details and before the Reader Group Access section, so you should be less likely to miss it:

Bug fixes

We released fixes for these bugs in the last week:

- All of the in-app searches (such as the Find Articles option in the lower left, Related Articles search, search

within Manage Articles, Insert Link to article search, etc.) were not recognizing parentheses. We've updated the search characters to include parentheses. Sorry for the slight inconvenience, Carol. 😊

- For customers with long glossary definitions or lots of terms, the Glossary option to **Export terms to CSV** was opening in a new tab instead of exporting in a CSV. We changed the logic here to ensure that longer exports still properly generate as CSVs. (Thanks for letting us know, Teresa!)
- In Manage articles, custom filters that used reader group/visibility filters were not including articles with inherited reader group restrictions. (This was a miss by our team when we refactored the code here--sorry, Jeff!) We've updated the logic here so that the visibility filters properly consider both inherited and explicitly assigned reader group restrictions.
- Also in Manage articles, if you have enabled the knowledge base setting to automatically mark articles with a Needs Review status, searching within Manage filters was throwing an error. We've updated the search so it properly works with this setting turned on. (Thanks for letting us know, Kelly!)
- When bulk editing readers, a different Kelly let us know that the reader welcome email was being sent when no changes to site access were made, but reader groups were added. We've fixed this so that reader welcome emails should only go out:
    - If knowledge bases are added in the site access section
    - If the checkbox to send a welcome email is actually checked
- In the Reporting Dashboard, the count of Published articles had some odd things going on:
    - It was actually providing a count of Published + Needs Review articles
    - When clicked, it directed to the All Non-Deleted, which includes Draft and Archived articles (neither of which is Published). This number didn't match what was shown in the dashboard, and obviously this wasn't the right link, either!
    - We've updated the dashboard number so it only counts articles with Published publishing status, and so that when you click it, it takes you to the Published filter in Manage articles. Zach, thanks for mentioning this to us as a side note in a long-ago conversation--an owl never forgets. 😊

And if you've made it this far, you get a 🏆 and here are some other days I could have used to mark today's release note, in no particular order:

- **National Coquito Day**
- **National Short Girl Appreciation Day**
- **Blue Christmas**
- **Humbug Day (BAH, HUMBUG)**
- **International Dalek Remembrance Day - Dr. Who fans, please don't send me hate mail**
- **National Maine Day - I was very biased toward this one, since I live in Maine**
- **Look on the Bright Side Day**
- **National Crossword Puzzle Day**
- **National Flashlight Day** 🔦
- **Phileas Fogg Win a Wager Day - Jules Verne fans, I'm sorry I didn't use this**