



Before you start

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Before you jump in to things, there are a few helpful things to know:

- KnowledgeOwl is a web-based application that works in your web browser, so you do not need to download or install any software on your computer. KnowledgeOwl works well in most modern web browsers, though it can be finicky in Internet Explorer 11.
- When you create a KnowledgeOwl account, you agree to comply with our [Terms and Conditions](#) and [Privacy Policy](#).
- We provide a number of resources to provide help and insights about our software and its features:
 - You can search this knowledge base to learn how features work.
 - You can also contact Support:
 - Through our widget: the Help link in [app.knowledgeowl.com](#) or the Contact Us link on [knowledgeowl.com](#)
 - By email: support@knowledgeowl.com
 - By phone (emergencies only) at [+1 \(303\) 566-7131](#)