



# New webhooks available: New & Updated callouts added!

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One of the pieces of feedback we've gotten on our [Webhooks](#) was that some of the article options were too broad or fired too often. For example, if you wanted a webhook to fire when an article was updated, the `article.update` webhook would fire every time an article was saved with a change, no matter how small.

Basically, the feedback we heard from a few authors was: we want a webhook that behaves like the [Subscription](#) notifications, only firing when the New or Updated callout is added.

If you were looking for this, I have great news:

We've added webhooks specifically for when the New or Updated callout is added to an article!

These webhook events are:

- `article.updatedCallout`
- `article.newCallout`

The behavior is very similar to Subscriptions, except the webhook will fire immediately after the article is saved with the new callout. (And if it already had a callout, you'd need to save it to No Status and then save it again with a new callout to re-trigger the webhook.)

If you're using a Slack webhook, the webhook will automatically display the callout expiration date, too:

A screenshot of a Slack message. The message is from "KnowledgeOwl" via an "APP" at "15:30". The main text of the message is "Updated callout added to article". Below this, it says "Available webhook events - callout expires on Sep 29 2022" followed by a blue link "View In App". At the bottom of the message content is another blue link "View Live Article". The entire message is contained within a dark grey/black bubble with a light blue vertical bar on the left side. Below the message bubble is a dark blue footer bar with white text that reads: "Sample Slack message from the article.updatedCallout webhook. Available webhook events is the article title".

KnowledgeOwl APP 15:30

Updated callout added to article

Available webhook events - callout expires on Sep 29 2022 • [View In App](#)

[View Live Article](#)

Sample Slack message from the `article.updatedCallout` webhook. Available webhook events is the article title

We've updated our [Available webhook events](#) documentation to include these new webhook options.

And if you were looking for something like Subscriptions but not using our built-in email/custom SMTP setup, you could likely leverage these webhooks in combination with [Zapier](#) to handle notifications in a different way.

We've already updated our own Slack webhooks to use these new statuses, since they seem to be the "right amount" of doc updates sharing for our team; we hope you find them similarly helpful!

