

Basic settings

Last Modified on 12/14/2024 3:32 pm EST

KB settings > Basic contains settings to control your knowledge base's overall format for language and dates/times:

- 1. Knowledge base name: This name is displayed within app.knowledgeowl.com, including:
 - o On the dashboard tiles when you first log in to app.knowledgeowl.com
 - In the knowledge base selector in the top navigation of app.knowledgeowl.com
 - In reader and author knowledge base / site access lists
 - If you make changes to the knowledge base name, this should automatically update the "Welcome to {knowledge base name}" displayed on your homepage. You can change or remove that text without having to rename your knowledge base.
- 2. **Knowledge base switcher icon color**: Set the icon color for the knowledge base switcher in the upper left of app.knowledgeowl.com.

This setting impacts this icon

- 3. **Timezone**: KnowledgeOwl uses this setting for all date/timestamps within app.knowledgeowl.com and within your live knowledge base.
- 4. Date format: The date format you select will be used for all date/timestamps within app.knowledgeowl.com and within your live knowledge base. Options include:
 - American: MM/DD/YYYY format (so July 23, 2022 displays as: 07/23/2022)
 - European: DD/MM/YYYY format (so July 23, 2022 displays as: 23/07/2022)
 - Custom: Use PHP custom formats to define your own custom date/time format. See some samples with their output in the official PHP documentation, in the date() Formatting section.
 - For example, to use a format of YYYY-MM-DD, use: Y-m-d.
 - Or, to use MM.DD.YY, use m.d.y
- 5. **Default language**: The language selected here sets the underlying HTML language attribute, which helps screen readers know what the primary language you're using is. This is a must for knowledge bases with accessibility requirements, but an all-around best practice, too.