Website settings

Last modified on 11/07/2026 12:01 pm EST

Customize > Website controls your **Links and behavior** and your **Article lists**.

Links and behavior

This section controls default behaviors for your knowledge base's Navigation, Header anchors, Related articles, Glossary terms, Table of contents, and some content display/formatting:

Looking for the reader login / logout link?
The **Top navigation > Add a reader login / logout link** checkbox is no longer on this page. It's now the **Direct login** login method in **Security and access > Access & SSO**. In the **Login methods** section, select **Set up** or **Manage** next to **Direct login**, then choose **Available** to show the reader login page and the **Log in** link in your knowledge base header, or **Off** to hide them. If **Who can read this knowledge base?** is set to **Logged-in readers only**, direct login is always on. Refer to **Enable reader logins** and **Access & SSO page overview** for more information.

1. **Navigation**
    - **Enable breadcrumbs**: Breadcrumbs are the navigation displayed at the top of a page to show which category or categories the page you're viewing is within. Displaying breadcrumbs is an information architecture best practice. By default, your knowledge base will have breadcrumbs enabled, but if you'd like to disable them, uncheck this box. Refer to **Breadcrumbs** for more information on how breadcrumbs work.

2. **Header anchors**
    a. **Display a # next to each article heading that copies a link to that section when clicked**: When this box is checked, we'll automatically generate an anchor for all headings (H1 - H6) on the page. When a reader hovers over that heading, a "#" will appear. Selecting that # copies the link to the header to your clipboard. Very useful for directing people to the exact section of a page they most need!

3. **Related article suggestions:** These settings control automatic suggestions in the **Related Articles** section.
    - **Automatically suggest related articles based off of the article titles**: All knowledge bases include the ability to manually assign related articles. By default, we also check the box here to **automatically suggest related articles based off of the article titles**. If you'd like to turn off these automatic suggestions so that only manual suggestions are used, uncheck this box. Refer to **Disable automatically suggested Related Articles** for more detailed instructions.

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.

- **Backward suggest articles which list the current article as related:** This is another form of automatic related article relationships, which will create an automatic mirrored suggestion from a manually-created related article assignment. Refer to Backward suggest Related Articles for more information.

4. **Related articles limit:**
    a. **Limit related articles list to xx articles:** By default, knowledge bases are set up to automatically display 5 related articles (this limit has no impact on manually-assigned related articles--we always display all of those). You can change this number from 1-10. Refer to Set the number of Related Articles to automatically display for more information.

5. **Glossary terms:**
    - **For each glossary term that appears in an article, automatically highlight the term xx times:** This setting enables automatic glossary term highlighting in articles and lets you set how many occurrences of the term should be highlighted. For more information, see our Glossary documentation, especially Automatically highlight definitions in articles.

6. **Table of contents behavior:** These settings control the default behavior of categories in the table of contents. This sets what the behavior is when **Default** is selected in the category editor's **Table of Contents Display** section.
    - **All categories closed by default:** Select this option to set all categories with the **Default** Table of Contents Display option to be closed when the table of contents loads.
    - **All categories open by default:** Select this option to set all categories with the **Default** Table of Contents Display option to be expanded or open when the table of contents loads. Refer to Display categories open by default for more information.

7. **Table of contents elements:** Use these settings to add or remove elements and links to specific pages to the table of contents.
    - **Add a search bar to the top of the table of contents:** Check this box to add a search bar to the top of your table of contents. Refer to Add search bar to table of contents for more detailed instructions.
    - **Add a homepage link to the top of the table of contents:** Use this checkbox to control whether to include a **Home** link to your knowledge base's homepage to the top of your table of contents. This link is included by default with new knowledge bases. Refer to Add Home button to table of contents for more detailed instructions. Edit the text for this link using the **Table of Contents** section of **Customize > Default text**.
    - **Add a glossary link to the top of the table of contents:** Use this checkbox to control whether to include a link to your knowledge base's Glossary to the top of your table of contents. This link is included by default with new knowledge bases. Refer to Add glossary link to table of contents for more detailed instructions. Edit the text for this link using the **Table of Contents** section of **Customize > Default text**.
    - **Add a full PDF download link to the knowledge base table of contents:** If you're using our Standard PDF

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.

export (Full PDF Download), use this checkbox to control whether to include a link to that PDF in your table of contents at the bottom of the table of contents. Refer to Add a link to the full PDF download to table of contents for more detailed instructions. Edit the text for this link using the Table of Contents section of Customize > Default text.

8. Content
    - **Disable the default code syntax highlighter:** If you're adding content in Code Blocks, KnowledgeOwl has a default syntax highlighter to highlight that code based on the language you select. If you don't want to use the default syntax highlighter, disable it by checking this box. Refer to Use your own syntax highlighter for code blocks for more detailed instructions on using your own syntax highlighter (Prism is used in our example).

9. If you make any changes to this page, be sure you **Save** them!

Article lists

This section controls how many articles are displayed in the various pre-built article lists we have available. (Making a selection here doesn't automatically turn on every feature.)



Related feature
Edit the text displayed in any of these lists using the Article Lists section of **Customize > Default text.**

1. **Recently viewed:** For logged-in readers, this list displays the selected number of articles that the reader has most recently accessed. This article list is not included in any of our knowledge bases by default. Refer to Recent Articles list for more information on this article list.

2. **Recently published:** Shows the selected number of most recently published articles, sorted by create date. Prioritizes articles with the New article callout ahead of those without. This article list is included on the homepage of new knowledge bases by default. Refer to New Articles list for more information on this article list.

3. **Recently updated:** Shows the selected number of most recently updated articles, sorted by last modified date. Prioritizes articles with the Updated article callout ahead of those without. This article list is included on the homepage of new knowledge bases by default. Refer to Updated Articles list for more information on this article list.

4. **Most popular:** Shows the selected number of most popular articles determined by page views, mimicking the Popular Articles Report. This article list is included on the homepage of new knowledge bases by default. Refer to Popular Articles list for more information on this article list.

5. **Current reader's favorites:** If Article Favorites is enabled for the knowledge base, this list will display to each reader the selected number of their favorited articles. Note that readers can favorite up to 50 articles, but this list displays a maximum of 10. Refer to Access your favorite articles for more information on this article list.

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.

6. **Required reading:** If Required Reading is enabled for the knowledge base, this list will display to each reader the selected number of required articles they need to acknowledge. Refer to Add a Required Reading article list to your homepage for more information on this article list. Note that there's no limit to the number of required articles a reader may have, but this list displays a maximum of 10.

7. If you make any changes to this section, be sure you **Save** them!

Copyright © 2015 – 2025 Silly Moose, LLC. All rights reserved.
Powered by KnowledgeOwl knowledge base software.