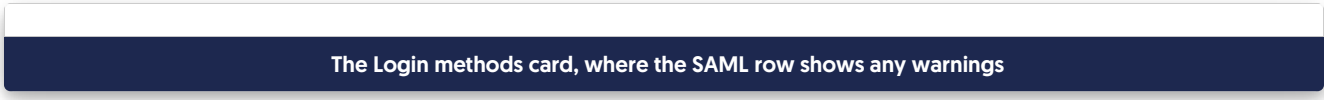
Missing SSO ID mapping warning

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With SAML SSO, you must map at least the SSO ID in **Map reader attributes**. This ensures that readers will be created and updated when logging in to your knowledge base.

If SAML is turned on and you don't have this required mapping set up, KnowledgeOwl warns you in two places in **Security and access > Access & SSO**:

- In the **Login methods** card, the **SAML** row displays the warning "No SSO ID mapped, so readers won't be created".
- In the SAML setup, step 3 **Map reader attributes** displays "Map an SSO ID so readers can be created" when it's collapsed.



The Login methods card, where the SAML row shows any warnings

To make the warnings go away:

1. Go to **Security and access > Access & SSO**.
2. In the **Login methods** card, select **Manage** next to **SAML**.
3. Expand step 3, **Map reader attributes**.
4. Enter the attribute name your identity provider sends for the reader's unique ID in **SSO ID**. Using the reader's email address is allowed.
5. Select **Save changes**.

OpenID Connect works differently
OpenID Connect (OIDC) doesn't display this warning. If you leave its **SSO ID** blank, it uses the standard `sub` claim, which is unique per user at your identity provider. Refer to Configure OpenID Connect SSO for more information.

Refer to SAML attribute map for more detailed instructions.

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