

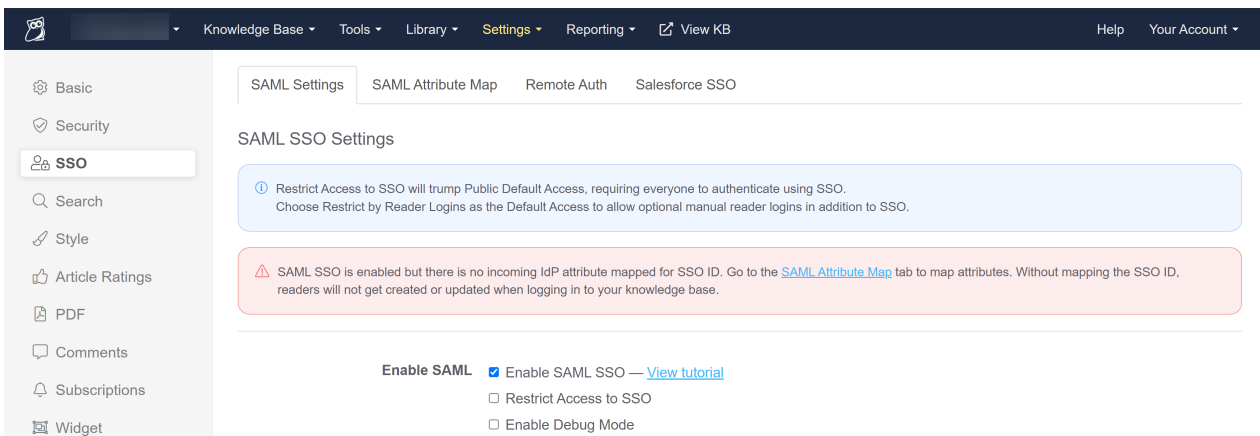
# Missing SSO ID mapping warning

Last Modified on 12/28/2022 12:25 pm EST

With all forms of Single Sign-On (SSO), you must set up a SAML Attribute map for at least the SSO ID. This ensures that readers will be created and updated when logging in to your knowledge base.

If you don't have this required mapping set up, you will see two warnings in **Settings > SSO** that "SAML SSO is enabled but there is no incoming IdP attribute mapped for SSO ID." These warnings appear:

- In the **SAML Settings** tab:



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SAML Settings SAML Attribute Map Remote Auth Salesforce SSO

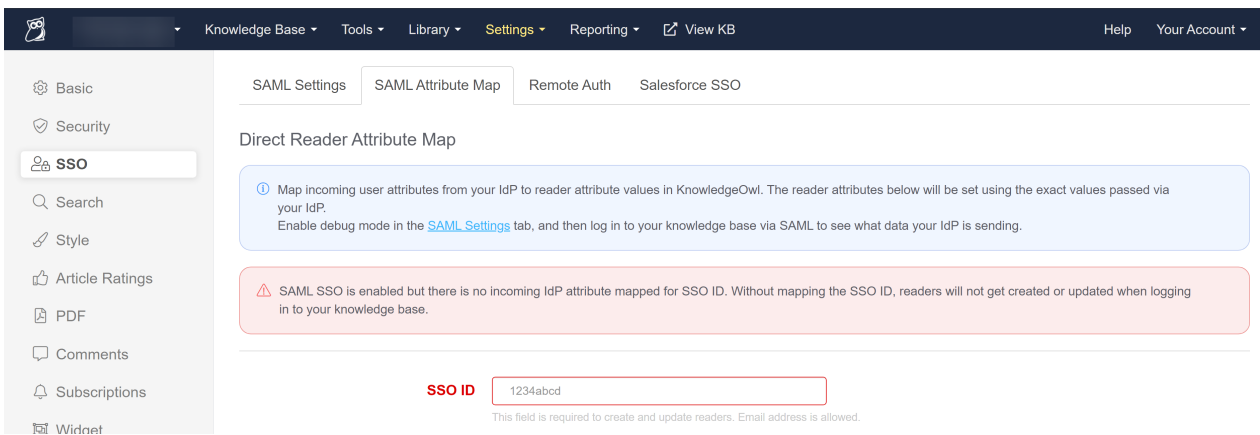
SAML SSO Settings

ⓘ Restrict Access to SSO will trump Public Default Access, requiring everyone to authenticate using SSO. Choose Restrict by Reader Logins as the Default Access to allow optional manual reader logins in addition to SSO.

⚠ SAML SSO is enabled but there is no incoming IdP attribute mapped for SSO ID. Go to the [SAML Attribute Map](#) tab to map attributes. Without mapping the SSO ID, readers will not get created or updated when logging in to your knowledge base.

Enable SAML  Enable SAML SSO — [View tutorial](#)  
 Restrict Access to SSO  
 Enable Debug Mode

- And in the **SAML Attribute Map** tab:



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Direct Reader Attribute Map

ⓘ Map incoming user attributes from your IdP to reader attribute values in KnowledgeOwl. The reader attributes below will be set using the exact values passed via your IdP. Enable debug mode in the [SAML Settings](#) tab, and then log in to your knowledge base via SAML to see what data your IdP is sending.

⚠ SAML SSO is enabled but there is no incoming IdP attribute mapped for SSO ID. Without mapping the SSO ID, readers will not get created or updated when logging in to your knowledge base.

SSO ID   
This field is required to create and update readers. Email address is allowed.

To make the warnings go away, be sure you have a SAML Attribute mapping entered for at least the SSO ID in **Settings > SSO > SAML Attribute Map**. See [Direct Reader Attribute Map](#) for more details.