



☒ Nat'l Pizza day bugfixes

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Not that anyone on our team needed an excuse to eat pizza, but today IS National Pizza Day, so if you needed a reason, there it is!

We have some exciting features percolating away, but in the meantime, we did fix a bug and update some in-app wording this week:

- For knowledge bases using the Exclusive [reader group logic](#): we fixed a bug in [Manage articles](#) that may have impacted you. If you have Exclusive reader groups set AND you had assigned an author to be a member of all reader groups, Manage was not consistently loading--sometimes it would load slowly, other times it would throw a 504 error. This was due to an error in how the Exclusive reader groups were being handled when an author belonged to ALL reader groups. As a reminder: By default, if you don't check any boxes in the Reader Group section of an author's details, they will see all content, regardless of reader groups. So be sure you're only using reader group restrictions on author accounts if you truly want to hide some content from your authors! See [Author permissions](#) for a bit more explanation of that behavior.
- We have been slowly trying to remove hyphenated versions of words from the KnowledgeOwl UI when a single compound word will do. So we updated "auto save" and "auto-save" to "autosave" and we finally updated sub-category to subcategory (that one has made my eye twitchy for years now). If you do happen to find any existing references to sub-category within KnowledgeOwl or our documentation, please let us know (a comment on the offending Support article here would do nicely!). I went over everything quite carefully but you know how annoying it is to miss that one occurrence...
- We've also updated the warning displayed in [URL redirect articles](#) to make it clear that any content in the editor body will still be indexed for search even when the URL redirect is used. (Which can be a great work-around to help surface URL redirects in search!)

Aside from that, please consider joining us on Wednesday, February 15th for our [Wisdom Wednesday session](#) to look at the new [Icon Panels subcategory display option](#)! I'm totally in love with this feature and it is such a fast way to give your knowledge base an instant makeover. 😊